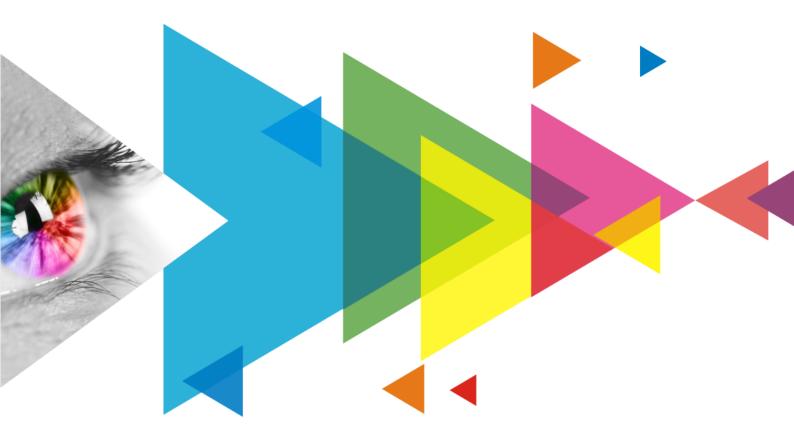


# **MX6000** Pro

# **LED Display Controller**



# **User Manual**

# **Change History**

Document Version	Release Date	Description
V1.4.1	2024-08-13	Updated the video source specifications for DP 1.4
V1.4.0	2024-04-26	Added MX_1×ST 2110 (25G), MX_2×ST 2110 (25G), MX_1×DP 1.4 + 1×HDMI 2.1 input cards, and MX_1×40G_Fiber output card
V1.1.1	2023-10-13	Updated input cards information
V1.1.0	2023-09-28	Added MX_2xHDMI 2.1 and MX_4x12G-SDI input cards
V1.0.1	2023-09-08	Added accessory information
V1.0.0	2023-08-03	First release

# Contents

Change History	
Contents	ii
1 Introduction	1
2 Appearance	2
2.1 Front Panel	2
2.2 Rear Panel	3
3 Applications	
3.1 Solution Build	
3.2 1G Solution (4x10G Fiber Output Card)	
3.3 5G Solution (1x40G Fiber Output Card)	
4 Front Screen Panel	
4.1 UI Introduction	
4.1.1 Home Screen	
4.1.2 Main menu	15
4.2 Screen	16
4.2.1 Set Brightness, Color Temperature and Gamma	16
4.2.2 Set Screen Status	
4.3 Input	
4.3.1 Set Internal Source	
4.3.2 Check Input Source Information	
4.3.3 Set EDID	-
4.3.4 Set HDR	
4.4 Communication	
4.4.1 Network	
4.4.2 Flotocol	
4.5 Settings	
4.5.2 Setting Language	
4.5.3 Set Temperature Scale	
4.5.4 Check Firmware Information	
4.5.5 Factory Reset	22
4.6 Maintenance	23
4.6.1 Diagnostics	23
4.6.2 View and Export Logs	
4.6.3 Check Device Status	24
5 VMP Operations	26
6 Specifications	26
7 Video Source Specifications	27
8 Ethernet Port Load Capacity	
8.1 1G Solution (4x10G Fiber Output Card)	
8.2 5G Solution (1x40G Fiber Output Card)	

# **1** Introduction

The MX6000 Pro is a large professional 8K LED display controller from Xi'an NovaStar Tech Co., Ltd. (hereinafter referred to as NovaStar), designed as part of the COEX control system series. Its remarkable features include 12-bit color depth, 480 Hz capability, real-time multi-screen scaling, 0-frame latency, and HDR supportability, providing precise brightness control, true-to-life color fidelity, and an excellent image quality. Its card-based modular design is specifically tailored for future LED displays, allowing for flexible input and output card configurations that are stable and easy to maintain. With a compact 6U size, it supports up to 32x 4K@60Hz or 8x 8K@30Hz video inputs, with a maximum load capacity of 141 million pixels, making it ideal for large-screen configurations.

The MX6000 Pro offers a wide range of options with up to 8 different input cards supporting 8K, 4K, and VoIP. For output, it supports two types of output cards: 4x 10G fiber and 1x 40G fiber. These cards can be configured flexibly to accommodate either 1G or 5G bandwidth for the control system, catering to different requirements. Additionally, it supports seamless backup and automatic switching between devices, cards, and Ethernet ports. In case of any malfunction, it promptly switches over while issuing automatic alerts, ensuring stable output on-site. To further enhance the user experience, it is complemented by the advanced control software, VMP, enabling users to have better control and management capabilities.

The MX6000 Pro offers many advantages such as highly integrated design, premium image quality, powerful performance, tremendous load capacity, and easy control. It is widely used in rental services for large events, xR/VP studios, large fixed installation applications, TV production, e-sports events, exhibition halls, and other application scenarios.

# **2** Appearance

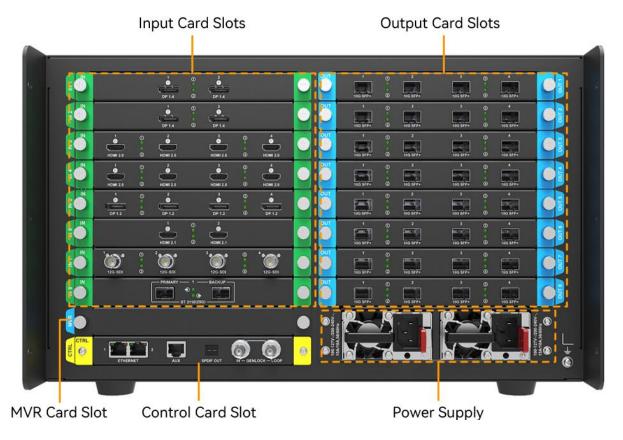
# 2.1 Front Panel

Running Indicator Standby Button



Description	Function	
Running indicator	<ul> <li>Solid red: Standby.</li> <li>Solid blue: The device is being powered on.</li> <li>Solid green: The device is running normally.</li> <li>Flashing red: The device is running abnormally.</li> </ul>	
Standby button	<ul> <li>Press the button to power on or power off the device.</li> <li>Hold down the button for 5s to 10s to restart the device.</li> </ul>	
USB 2.0	<ul> <li>Connect to a USB drive only to export the device diagnostic result.</li> <li>Only the NTFS and FAT32 file systems are supported. Others are not supported.</li> </ul>	
IPS touchscreen	A 7-inch screen that is for displaying the device status, setting parameters, and sending commands.	
Knob	<ul> <li>On the home screen, press the knob to enter the main menu screen.</li> <li>On the main menu screen, rotate the knob to select a menu item or adjust the parameter value. Press the knob to confirm the operation.</li> <li>Hold down the knob and <b>BACK</b> button simultaneously for 5s or longer to lock or unlock the buttons and screen.</li> </ul>	
BACK	Go back to the previous menu or cancel the current operation.	

## 2.2 Rear Panel



All product pictures shown in this document are for illustration purpose only. Actual product may vary.

# 🖹 Note

Markings on the rear panel card slot:

- The card slot marked with "IN x" only supports the installation of input cards, where x is the slot number. For example, IN 1 indicates the first input card slot.
- The card slot marked with "OUT x" only supports the installation of output cards, where x is the slot number. For example, OUT 6 indicates the sixth output card slot.
- The card slot marked with "MVR" only supports the installation of MVR cards.
- The card slot marked with "CTRL" only supports the installation of control cards.

Input Card			
MX_4xHDMI	2.0 input card		
	1 © HDMI 2.0	<ul> <li> <sup>2</sup> <sup></sup></li></ul>	3 3 4 4 6 1 1 1 1 1 1 1 1 1 1 1 1 1
Туре	Qty	Description	
HDMI 2.0	4	Resolution	Max resolution: 4096×2160@60Hz or 8192×1080@60Hz (Forced) Min resolution: 800×600@60Hz
		Max width/height (Forced)	Max width: 8192 pixels (8192×1080@60Hz) Max height: 7680 pixels (1080×7680@60Hz)
		Frame rate	23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 /

			72 / 75 / 100 / 119.88 / 120 / 143.86 / 144 / 240 Hz
		HDR	Support HDR10 and comply with the SMPTE ST 2084 and SMPTE ST 2086 standards. Support HLG.
		EDID management	Support standard resolutions, up to 3840×2160@60Hz. Support custom input resolutions.
		HDCP	HDCP 2.2 compliant, backwards compatible with HDCP 1.4/HDCP 1.3.
		Interlaced signal inputs	Not supported.
		Cables	Recommend using the UGREEN HDMI 2.1 cable. Cables up to 5 meters are supported.
MX_2xHDM	2.1 input card		
		1 T HDMI 2.1	<ul> <li>0 2</li> <li>0 2</li> <li>0 0</li> <li>0 0</li></ul>
Туре	Qty	Description	
HDMI 2.1	2	Resolution	Max resolution: 8192×4320@30Hz (Forced) Min resolution: 800×600@60Hz
		Max width/height (Forced)	Max width: 8192 pixels (8192×4320@30Hz) Max height: 8192 pixels (4320×8192@30Hz)
		Frame rates	23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 / 72 / 75 / 100 / 119.88 / 120 / 143.86 / 144 / 240 Hz
		HDR	Support HDR10 and comply with the SMPTE ST 2084 and SMPTE ST 2086 standards. Support HLG.
		EDID management	Support standard resolutions, up to 3840x2160@60Hz. Support custom input resolutions.
		HDCP	HDCP 2.3 compliant, backwards compatible with HDCP 2.2/HDCP 1.4/HDCP 1.3.
		Interlaced signal inputs	Not supported
		Cables	Recommend using the UGREEN HDMI 2.1 cable. Cables up to 5 meters are supported.
MX_4xDP 1.	2 input card		
	1 © • • • • • • • • • • • • •	① 2 ● ● ② DP 1.2	3 3 4 0 0 0 1.2 0 0 0 1.2
Туре	Qty	Description	

DP 1.2	4	Resolution	Max resolution: 4096×2160@60Hz or 8192×1080@60Hz (Forced)
			Min resolution: 800×600@60Hz
		Max width/height (Forced)	Max width: 8192 pixels (8192×1080@60Hz) Max height: 8192 pixels (1080×8192@60Hz)
		Frame rate	23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 / 72 / 75 / 100 / 119.88 / 120 / 143.86 / 144 / 240 Hz
		HDR	HDR video is accepted with manual HDR configuration in VMP.
		EDID management	Support standard resolutions, up to 3840×2160@60Hz. Support custom input resolutions.
		HDCP	HDCP 1.3 compliant
		Interlaced signal inputs	Not supported.
		Cables	Recommend using the UGREEN DP 1.4 cable. Cables up to 5 meters are supported.
MX_2xDP 1.4	input card	•	
		1 • • • • • • • • • • • • •	0 2 0 0 0 DP 1.4
Туре	Qty	Description	
DP1.4	2	Resolution	Max resolution: 7680×4320@30Hz (Forced) Min resolution: 800×600@60Hz
1			
		Max width/height (Forced)	Max width: 8192 pixels (8192×4320@25Hz) Max height: 8192 pixels (4320×8192@25Hz)
		width/height	
		width/height (Forced)	Max height: 8192 pixels (4320×8192@25Hz) 23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 /
		width/height (Forced) Frame rate	Max height: 8192 pixels (4320×8192@25Hz) 23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 / 72 / 75 / 100 / 119.88 / 120 / 143.86 / 144/ 240 Hz Support HDR10 and comply with the SMPTE ST 2084 and SMPTE ST 2086 standards.
		width/height (Forced) Frame rate HDR EDID	Max height: 8192 pixels (4320×8192@25Hz) 23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 / 72 / 75 / 100 / 119.88 / 120 / 143.86 / 144/ 240 Hz Support HDR10 and comply with the SMPTE ST 2084 and SMPTE ST 2086 standards. Support HLG. Support standard resolutions, up to 3840×2160@60Hz.
		width/height (Forced) Frame rate HDR EDID management	Max height: 8192 pixels (4320×8192@25Hz) 23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 / 72 / 75 / 100 / 119.88 / 120 / 143.86 / 144/ 240 Hz Support HDR10 and comply with the SMPTE ST 2084 and SMPTE ST 2086 standards. Support HLG. Support standard resolutions, up to 3840×2160@60Hz. Support custom input resolutions. Support HDCP 2.3, backwards compatible with HDCP
		width/height (Forced) Frame rate HDR EDID management HDCP Interlaced	Max height: 8192 pixels (4320x8192@25Hz) 23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 / 72 / 75 / 100 / 119.88 / 120 / 143.86 / 144/ 240 Hz Support HDR10 and comply with the SMPTE ST 2084 and SMPTE ST 2086 standards. Support HLG. Support standard resolutions, up to 3840x2160@60Hz. Support custom input resolutions. Support HDCP 2.3, backwards compatible with HDCP 2.2/HDCP 1.4/HDCP 1.3.
MX_4x12G-SI	DI input card	width/height (Forced) Frame rate HDR EDID management HDCP Interlaced signal inputs	Max height: 8192 pixels (4320x8192@25Hz) 23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 / 72 / 75 / 100 / 119.88 / 120 / 143.86 / 144/ 240 Hz Support HDR10 and comply with the SMPTE ST 2084 and SMPTE ST 2086 standards. Support HLG. Support standard resolutions, up to 3840x2160@60Hz. Support custom input resolutions. Support HDCP 2.3, backwards compatible with HDCP 2.2/HDCP 1.4/HDCP 1.3. Not supported. Recommend using the UGREEN DP 1.4 cable. Cables up to 5

Туре	Qty	Description	
12G-SDI 4	4	Standards	Support ST-2082 (12G), ST-2081 (6G), ST-424 (3G) and ST- 292 (HD) standard video inputs. Support 3G-Level A/Level B (DS mode).
		Resolution	Max resolution: 4096×2160@60Hz Min resolution: 720x480i@59.94Hz
		Frame rate	23.98/24/25/29.97/30/47.95/48/50/59.94/60 Hz
		HDR	HDR video is accepted with manual HDR configuration in VMP.
		Interlaced signal inputs	Support interlaced signal inputs, including 1080i/576i/480i.
		Cables	Recommend using the CANARE-12G SDI coaxial cable. Cables up to 50 meters are supported.

MX\_1xDP 1.4+1xHDMI 2.1 input card

MX_1xDP 1	.4+1xHDMI 2	2.1 input card	
		1 @  DP 1.4	© 2
Туре	Qty	Description	
DP1.4	1	Resolution	Max resolution: 7680×4320@30Hz (Forced) Min resolution: 800×600@60Hz
		Max width/height (Forced)	Max width: 8192 pixels (8192×4320@25Hz) Max height: 8192 pixels (4320×8192@25Hz)
		Frame rates	23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 / 72 / 75 / 100 / 119.88 / 120 / 143.86 / 144 / 240 Hz
		HDR	Support HDR10 and comply with the SMPTE ST 2084 and SMPTE ST 2086 standards. Support HLG.
		EDID management	Support standard resolutions, up to 3840×2160@60Hz. Support custom input resolutions.
		HDCP	HDCP 2.3 compliant, backwards compatible with HDCP 2.2/HDCP 1.4/HDCP 1.3.
		Interlaced signal inputs	Not supported.
		Cables	Recommend using the UGREEN DP 1.4 cable. Cables up to 5 meters are supported.
HDMI 2.1 1	Resolution	Max resolution: 8192×4320@30Hz (Forced) Min resolution: 800×600@60Hz	
		Max width/height (Forced)	Max width: 8192 pixels (8192×4320@30Hz) Max. height: 8192 pixels (4320×8192@30Hz)
		Frame rates	23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 /

72 / 75 / 100 / 119.88 / 120 / 143.86 / 144 / 240 Hz

		HDR	Support HDR10 and comply with the SMPTE ST 2084 and SMPTE ST 2086 standards.
			Support HLG.
		EDID	Support standard resolutions, up to 3840×2160@60Hz.
		management	Support custom input resolutions.
		HDCP	HDCP 2.3 compliant, backwards compatible with HDCP 2.2/HDCP 1.4/HDCP 1.3.
		Interlaced signal inputs	Not supported.
		Cables	Recommend using the UGREEN HDMI 2.1 cable. Cables up to 5 meters are supported.
MX_1xST 211	I0 (25G) input c	ard	1
IN		PRIMARY	BACKUP BACKUP ST 2110(25G)
Туре	Qty	Description	
ST 2110 (25G)	1 primary, 1 backup	Standard	Supports SMPTE ST 2110 (-10, 20) and SMPTE 2059 (-1, -2) standards.
		Backup	Supports SMPTE 2022-7 standard.
		Resolution	Max resolution: 4096×2160@60Hz/8192×1080@60Hz Min resolution: 800×600@60Hz
		Max height &	Max width: 8192 (8192×1080@60Hz)
		width	Max height: 8192 (1080×8192@60Hz)
		Frame rate	23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 72 / 75 / 100 / 119.88 / 120 Hz
		VMP control	Support loading video stream configuration by SDP file or directly inputting.
			Support setting the resolution when managing ST 2110 source in VMP.
			<ul> <li>Support preset resolutions up to 8192x1080@60Hz.</li> </ul>
			Allow for custom input resolutions.
		NMOS management	NMOS discovery and control according to standards IS-04 and IS-05.
		Color gamut	Rec.709/DCI-P3/Rec.2020
		IP address	IPv4 DHCP and static IP
		IP address Multicast protocol	IPv4 DHCP and static IP IGMPv3, IGMPv2
		Multicast	

	<ul> <li>Only supports SFP28 (25GBASE-LR/SR/CR).</li> </ul>
	<ul> <li>It is recommended to purchase the Accelink 25GBASE-LR 10km module.</li> </ul>
Cables	OS1/OS2 optical fiber cables are recommended.
	Transmission mode: single-mode duplex
	• Diameter: 9/125µm
	Interface type: LC
	<ul> <li>Insertion loss: ≤0.3 dB</li> </ul>
	● Return loss: ≥45 dB

## MX\_2xST 2110 (25G) input card

MX_2xST 2	110 (25G) input c	ard	
		1 BACKUP → 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	PRIMARY 2 BACKUP PRIMARY 5 C ST 2110(25G)
Туре	Qty	Description	
ST 2110 (25G)	2 primaries, 2 backups	Standard	Support SMPTE ST 2110 (-10, -20) and SMPTE 2059 (-1, -2) standards.
		Backup	Support SMPTE 2022-7 standard.
		Resolution	Max resolution: 4096×2160@60Hz/8192×1080@60Hz Min resolution: 800×600@60Hz
		Max height &	Max width: 8192 (8192×1080@60Hz)
		width	Max height: 8192 (1080×8192@60Hz)
		Frame rate	23.98 / 24 / 25 / 29.97 / 30 / 47.95 / 48 / 50 / 59.94 / 60 / 71.93 72 / 75 / 100 / 119.88 / 120 Hz
		VMP control	Support loading video stream configuration by SDP file or directly inputting.
			Support setting the resolution when managing ST 2110 source in VMP.
			• Support preset resolutions up to 8192x1080@60Hz.
			Allow for custom input resolutions.
		NMOS management	NMOS discovery and control according to standards IS-04 and IS-05.
		Color gamut	Rec.709/DCI-P3/Rec.2020
		IP Address	IPv4 DHCP and static IP
		Multicast Protocol	IGMPv3, IGMPv2
		Ethernet	• 25 GbE IEEE 802.3cc (25GBASE-LR)
			• 25 GbE IEEE 802.3by (25GBASE-SR)
		Optical transceiver	The ST 2110 card does not come with an optical transceiver b default. Users need to purchase one separately.
			Only supports SFP28 (25GBASE-LR/SR/CR).
			• It is recommended to purchase the Accelink 25GBASE-LR 10km module.
		Cables	OS1/OS2 optical fiber cables are recommended.
			Transmission mode: single-mode duplex
			• Diameter: 9/125µm

		Interface type: LC
		● Insertion loss: ≤0.3 dB
		● Return loss: ≥45 dB
Output Card		
•	iber output car	4
WIX_4X10G_1		u
OUT	1 10G SFP+	0     2     3     0     4       0     10G SFP+     10G SFP+     0     10G SFP+
Туре	Qty	Description
10G SFP+	4	10G optical ports
		• Support single-mode and multi-mode optical fiber modules, with a maximum
		transmission distance of 10 km.
		<ul> <li>A single optical port has the same load capacity of 10x 1G Ethernet ports, and a single card supports up to 40x Ethernet port outputs.</li> </ul>
		• The maximum load of a single 1G Ethernet port is as follows. Please refer to
		Ethernet Port Load Capacity for more details:
		<ul> <li>8bit@60Hz: 659,722 pixels</li> <li>10bit@60Hz: 494,791 pixels (available only with the A10s Pro receiving</li> </ul>
		card)
		– 12bit@60Hz: 329,861 pixels
		Note
		When using a 1G Ethernet port to drive the LED screen, it can achieve its
		maximum load capacity only when the load width is 192 pixels or more. If the load width is less than that, the load capacity will be reduced accordingly, calculated as (192 - load width) × load height.
		<ul> <li>Maximum load of a single output card: 17,694,720 pixels (8/10/12bit@60Hz).</li> </ul>
MX 1x40G F	iber output car	
		40G QSFP+
Туре	Qty	Description
40G QSFP+	1	40G optical port
		<ul> <li>Support single-mode and multi-mode optical fiber modules, with a maximum transmission distance of 10km.</li> </ul>
		<ul> <li>A single optical port has the same load capacity of 8x 5G Ethernet ports.</li> </ul>
		• The maximum load of a single 5G Ethernet port is as follows, please refer to
		Ethernet Port Load Capacity for more details: - 8bit@60Hz: 2,951,200 pixels
		<ul> <li>10bit@60Hz: 2,213,200 pixels</li> </ul>
		<ul> <li>12bit@60Hz: 1,475,600 pixels</li> </ul>
		Note
		When using a 5G Ethernet port to drive the LED screen, it can achieve its
		maximum load capacity only when the load width is 192 pixels or more. If the load width is less than that, the load capacity will be reduced accordingly, calculated as (192 - load width) × load height.

		• Maximum load of a single output card: 17,694,720 pixels (8/10/12bit@60Hz).
Control Card	d	
	ETHERNET	
Туре	Qty	Description
ETHERNET	2	Gigabit Ethernet control ports. Support TCP/IP protocol and star topology.
		They have the same functions without priority and order, and can be connected to VMP software. No switch or router is needed to deploy multiple devices on the same LAN via device cascading as the network switching function is already built in. Up to 20 MX6000 Pro can be cascaded.
GENLOCK	1	A pair of Genlock signal connectors. Support Bi-Level, Tri-Level, and Blackburst.
		• IN: Accept the sync signal
		LOOP: Loop the sync signal
		The Genlock input signal supports a frame rate range from 23.98 Hz to 60 Hz. For standard Genlock signal generators, up to 20 MX6000 Pro can be cascaded.
AUX	1	An auxiliary connector that connects to the central control device (RS232). (Reserved)
SPDIF	1	A digital audio output (Reserved)
Power		
Туре	Qty	Description
100- 127V~/200- 240V~, 15A/10A, 50/60Hz	2	AC power input connector and switch

# **3** Applications

## 3.1 Solution Build

Based on the installed output cards (4x10G fiber output card/1x40G fiber output card), users can build 1G/5G solutions with different models of fiber converters and receiving cards. 1G/5G refers to the output bandwidth of a single Ethernet port. For more detailed information, please refer to 8 Ethernet Port Load Capacity.

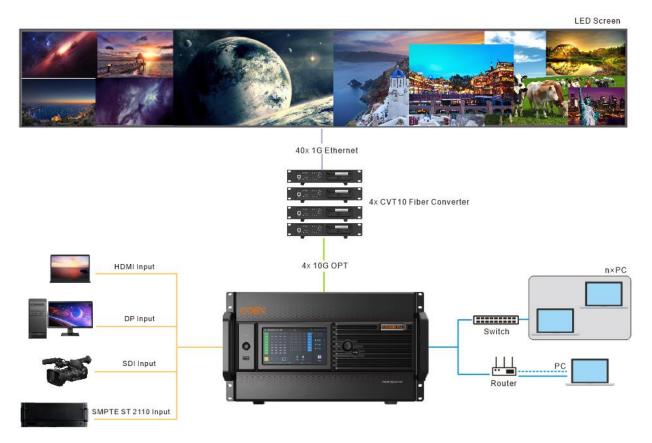
Table 3-1 COEX system build

Solution	Output Card	Fiber Converter	Receiving card
1G solution	4x10G fiber output card	CVT10, CVT10 Pro	1G receiving cards such as A10s Pro
5G solution	1x40G fiber output card	CVT8-5G	5G receiving cards such as CA50E

# E Note

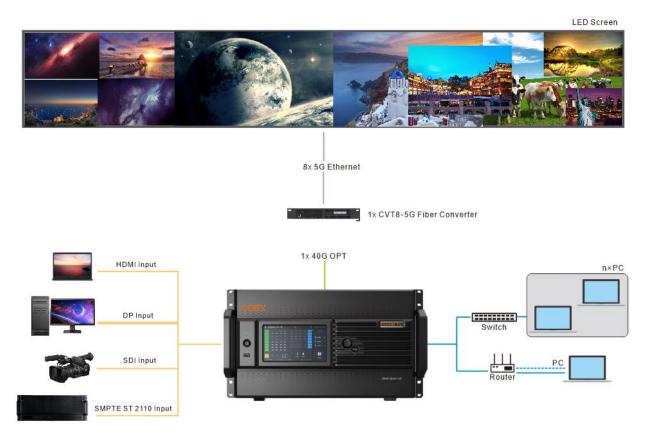
You can install different output cards on the same controller, but output cards with different models cannot be used to load the same screen.

# 3.2 1G Solution (4x10G Fiber Output Card)



This diagram is an example of four input cards and one 4x10G fiber output card installed on an MX6000 Pro. The actual application may vary.

# 3.3 5G Solution (1x40G Fiber Output Card)



This diagram is an example of four input cards and one 1x40G fiber output card installed on an MX6000 Pro. The actual application may vary.



# **4** Front Screen Panel

# 4.1 UI Introduction

### 4.1.1 Home Screen

After the device is powered on, the home screen showing device related information is displayed as Figure 4-1. Rotate the knob to select an input or output card to view its details, as shown in Figure 4-2.

#### Figure 4-1 Home screen

MX6000 Pro	Ð	📋 🖧 192.168.102.189
		out1 Genlock out2 No signal
N 3  Not supported card version or model N 4		our 3 □ Screens 8
		ours & Blackout 1
		out 6 🔅 Frozen 0
	POWER 1 POWER 2	ی است Menu

Figure 4-2 Input and output card details

IN 8	OUT 4 (10G SFP+)										
HDMI 1:1920*1080 @60Hz HDMI 2:No Signal	1	<b>1</b>	<b>2</b>	<b>1</b> 3	<b>4</b>	<b>5</b>	<b>6</b>	7	<b>8</b>	<b>9</b>	<b>1</b> 0
HDMI 3 : No Signal HDMI 4 : 1920*1080 @60Hz	2	<b>1</b> 1	<b>1</b> 2	<b>1</b> 3	<b>1</b> 4	<b>1</b> 5	<b>1</b> 6	<b>1</b> 7	<b>1</b> 8	<b>1</b> 9	<b>20</b>
	3	<b>1</b> 21	<b></b> 22	<b>2</b> 3	<b>2</b> 4	<b>2</b> 5	<b>2</b> 6	<b>2</b> 7	<b>1</b> 28	<b>2</b> 9	<b>3</b> 0
	4	<b>1</b> 31	<b>1</b> 32	<b>3</b> 3	<b>1</b> 34	<b>3</b> 5	<b>5</b> 36	<b>1</b> 37	<b>1</b> 38	<b>3</b> 9	<b>4</b> 0
Close					(	Close	;				

The home screen is shown in Figure 4-1 and the home screen descriptions are shown in Table 4-1.

Area	Content	Description		
Top line	e MX6000 Pro The device name.			
		The name can be changed in VMP software.		
	Ŧ	The device button and touchscreen lock status.		
		<ul> <li>When the icon is displayed: The buttons are locked.</li> </ul>		
		<ul> <li>When the icon is not displayed: The buttons are unlocked</li> </ul>		
		Hold down the knob and <b>BACK</b> button simultaneously for 5s or longer to lock or unlock the buttons and screen.		

Table 4-1 Home screen descriptions

In the top-right corner.           MVR (Reserved)         The status of the MVR card ports.           Control         CTRL         The status of the control Ethemet port, AUX port, and GENLOCK port.           Power         Green: Connected         Gray: Disconnected           Power         PWR         The status of the device power supply.           Supply         PWR         The status of the device power supply.           Bottom line         Image: Connected         Gray: Disconnected           Bottom line         Image: Connected         Green: The fan speed is normal.           Vellow: Fan speed alarm. The speed has exceeded the threshol range.         Yellow: Fan speed alarm. The speed has exceeded the threshol range.           Vallow: Voltage of the mainboard.         Meaning of numerical colors:         Green: The voltage is normal.           Vellow: Voltage alarm. The voltage has exceeded the threshold range.         Red: Voltage alarm. The voltage has exceeded the threshold range.           Right         Genlock         The temperature is normal.         Yellow: Top reprature is normal.           Vellow: Tange significantly.         Yellow: The supply voltage of the mainboard.         Meaning of numerical colors:           Green: The temperature inside the chassis         Meaning of numerical colors:         Green: The temperature is normal.           Vellow: Topperature alarm. The temperature has exceeded the	Area	Content	Description
Order:         Connected           192.168.102.189         The device IP address           Input / Output         IN 1 to 8         The device ip address           Input / Output         IN 1 to 8         The device ip address           Input / Output         IN 1 to 8         The device ip address           Input Surve is being used for the screen but not connected.         Green: The input source is not connected.           OUT 1 to 8         The status of the output Ethernet ports.           Input Surve is not connected and working normally.         Red: The Ethernet port is connected and working normally.           Input Surve is not connected.         When the Ethernet port is connected and working normally.           Input Surve is not connected.         When the Ethernet port is connected and working normally.           Input Surve is not connected.         When the Ethernet port is connected and working normally.           Input Surve is not is connected is normal.         The status of the MVR card ports.           Control         CTRL         The status of the device power supply.           Supply         PWR         The chassis fan speed.           Power         Supply Supply         The chassis fan speed.           Bottom line         Supply voltage of the mainboard.           Input Supply Supply         The supply voltage of the mainboard.			The connection status of the USB drive
Input / Output         Input / Output         In 1 to 8         The device input source type and status.           Input / Output         IN 1 to 8         The device input source is connected.         • Rei: The input source is connected.           • Rei: The input source is not connected.         • Gray: The input source is not connected.         • Gray: The input source is not connected.           • OUT 1 to 8         The status of the output Ethernet port is connected and working normally.         • Gray: Disconnected           • OUT 1 to 8         The status of the output Ethernet port is connected and working abnormally.         • Gray: Disconnected           • WR (Reserved)         The status of the MVR card ports.         • Gray: Disconnected           MVR (Reserved)         The status of the device power supply.         • Gray: Disconnected           Power         Signification         • Gray: Disconnected           Power         Signification         • Gray: Disconnected           Power         Fignification         • Gray: Disconnected           Power         • Gray: Disconnected         • Gray: Disconnected           Power         • Gray: Disconnected         • Gray: Disconnected           Bottom         • Gray: Disconnected         • Gray: Disconnected           Power         • Gray: Disconnected         • Gray: Disconnected           Power			Green: Connected
Input / Output         IN 1 to 8         The device input source type and status.           Input / Output         IN 1 to 8         The device input source is connected.         • Green: The input source is not connected.           OUT 1 to 8         The status of the output Ethernet ports.         • Green: The Ethernet port is connected and working normally.           • Red: The input source is not connected.         • Green: The Ethernet port is connected and working normally.           • Red: The Ethernet port is connected and working normally.         • Gray: Disconnected           • WRR (Reserved)         The status of the output Ethernet port, associated device is used as a backup, you will see an orange triangular icon displayed in the top-right corner.           Control         CTRL         The status of the output Ethernet port, AUX port, and GENLOCK port.           Power         CREE         Green: Connected           Power         Green: Connected         • Gray: Disconnected           Bottom line         Ime         • Green: The fan speed is normal.           Inner         • Green: The status of the device power supply.         • Green: The supply voltage of the mainboard.           Inner         Image: Significantly.         • Green: The supply voltage of the mainboard.           Inner         • Significantly.         • Vellow: Voltage alarm. The voltage has exceeded the threshold range significantly.           Inner         <			When the icon is not displayed: Disconnected
Output         • Green: The input source is connected.         • Red: The input source is connected.           • Red: The input source is being used for the screen but not connected.         • Gray: The input source is not connected.           OUT 1 to 8         The status of the output Ethemet ports.         • Gray: The Ethemet port is connected and working normally.           • Red: The Ethemet port is connected but working abnormally.         • Gray: Disconnected         • Gray: Disconnected           WRe (Reserved)         The status of the output Ethemet port, associated device is used as a backup, you will see an orange triangular icon displayed in the top-right corner.           Control         CTRL         The status of the device power supply.           Supply         PWR         The status of the device power supply.           Supply         Crear: Disconnected         • Gray: Disconnected           Bottom line         Crear: The fan speed is normal.         • Yellow: Fan speed alarm. The speed has exceeded the threshol range.           Vellow: Fan speed alarm. The speed has exceeded the threshol range.         • Yellow: Fan speed alarm. The voltage has exceeded the threshol range.           Vellow: Voltage alarm. The voltage has exceeded the threshol range.         • Yellow: Fan speed alarm. The speed has exceeded the threshol range.           Ine         • Sereen: The temperature is normal.         • Yellow: Fan speed alarm. The voltage has exceeded the threshol range significantly.           I		192.168.102.189	The device IP address
Power Supply         PWR         The status of the double the environmented When the Ethernet port, associated device is used as a backup, you will see an orange triangular icon displayed in the top-right corner.           Power Supply         CTRL         The status of the double the dou		IN 1 to 8	The device input source type and status.
connected.         • Gray: The input source is not connected.           OUT 1 to 8         The status of the output Ethernet ports.           • Gray: Disconnected         • Gray: Disconnected but working normally.           • Gray: Disconnected         When the Ethernet port is connected and working normally.           • Gray: Disconnected         When the Ethernet port, associated device is used as a backup, you will see an orange triangular icon displayed in the top-right corner.           MVR (Reserved)         The status of the Control Ethernet port, AUX port, and GENLOCK port.           Control         CTRL         The status of the device power supply.           Supply         PWR         The status of the device power supply.           Supply         • Green: Connected           Bottom line         Gray: Disconnected           Power Supply         • First status of the device power supply.           • Green: The fan speed.         • Green: The fan speed has exceeded the threshol range.           • Yellow: Fan speed alarm. The speed has exceeded the threshol range.         • Yellow: Fan speed alarm. The speed has exceeded the threshol range.           • Yellow: Fan speed alarm. The voltage has exceeded the threshol range.         • Yellow: The voltage is normal.           • Yellow: The supply voltage alarm. The voltage has exceeded the threshol range.         • Yellow: Tengerature inside the chassis           • Yellow: Tengreature inside the chassis<	Output		
Image: Second			
• Red: The Ethernet port is connected but working abnormally.         • Gray: Disconnected           When the Ethernet port, associated card, or associated device is used as a backup, you will see an orange triangular icon displayed in the top-right corner.           MVR (Reserved)         The status of the MVR card ports.           Control         CTRL         The status of the control Ethernet port, AUX port, and GENLOCK port.           Power         CTRL         The status of the device power supply.           Steren: Connected         Gray: Disconnected           Power         PWR         The status of the device power supply.           Steren: Connected         Gray: Disconnected           Bottom line         Image: Steren: The fan speed is normal.           In estatus of the device power supply.         Green: The fan speed alarm. The speed has exceeded the threshold range.           Yellow: Fan speed alarm. The speed has exceeded the threshold range.         Yellow: Fan speed alarm. The voltage has exceeded the threshold range.           Vellow: Voltage alarm. The voltage has exceeded the threshold range.         Red: Voltage alarm. The voltage has exceeded the threshold range.           Genock         The temperature isside the chassis         Meaning of numerical colors:           Green: The voltage alarm. The voltage has exceeded the threshold range.         Steren: The temperature alarm. The temperature has exceeded the threshold range.		OUT 1 to 8	The status of the output Ethernet ports.
• Red: The Ethernet port is connected but working abnormally.         • Gray: Disconnected           When the Ethernet port, associated card, or associated device is used as a backup, you will see an orange triangular icon displayed in the top-right corner.           MVR (Reserved)         The status of the MVR card ports.           Control         CTRL         The status of the control Ethernet port, AUX port, and GENLOCK port.           Power         CTRL         The status of the device power supply.           Steren: Connected         Gray: Disconnected           Power         PWR         The status of the device power supply.           Steren: Connected         Gray: Disconnected           Bottom line         Image: Steren: The fan speed is normal.           In estatus of the device power supply.         Green: The fan speed alarm. The speed has exceeded the threshold range.           Yellow: Fan speed alarm. The speed has exceeded the threshold range.         Yellow: Fan speed alarm. The voltage has exceeded the threshold range.           Vellow: Voltage alarm. The voltage has exceeded the threshold range.         Red: Voltage alarm. The voltage has exceeded the threshold range.           Genock         The temperature isside the chassis         Meaning of numerical colors:           Green: The voltage alarm. The voltage has exceeded the threshold range.         Steren: The temperature alarm. The temperature has exceeded the threshold range.			<ul> <li>Green: The Ethernet port is connected and working normally.</li> </ul>
When the Ethernet port, associated card, or associated device is used as a backup, you will see an orange triangular icon displayed in the top-right corner.           MVR (Reserved)         The status of the MVR card ports.           Control         CTRL         The status of the control Ethernet port, AUX port, and GENLOCK port.           Ower Supply         PWR         The status of the device power supply.           Series: Connected         Gray: Disconnected           Bottom line         Image: Series: Connected           Image: Series: Connected         Gray: Disconnected           Series: Connected         Gray: Disconnected           Bottom line         Image: Series: Connected           Image: Series: Connected         Gray: Disconnected           Series: Connected         Gray: Disconnected           Image: Series: Connected			
Image: Section of the secting of the secting of the sectin			Gray: Disconnected
Control       CTRL       The status of the control Ethemet port, AUX port, and GENLOCK port.         • Green: Connected       • Gray: Disconnected         Power Supply       PWR       The status of the device power supply.         • Green: Connected       • Gray: Disconnected         Bottom line       Image: Status of the control Ethemet port, AUX port, and GENLOCK of Gray: Disconnected         Bottom line       Image: Status of the device power supply.         Image: Status of the chassis fan speed.       • Green: The fan speed is normal.         • Yellow: Fan speed alarm. The speed has exceeded the threshol range.       • Yellow: Fan speed alarm. The speed has exceeded the threshol range significantly.         Image: Status of the chassis       Image significantly.       Image Status of the chassis         Image: Status of the temperature is normal.       • Yellow: Voltage alarm. The voltage has exceeded the threshold range.         Image: Status of the temperature is normal.       • Yellow: Voltage alarm. The voltage has exceeded the threshold range.         Image: Status of the temperature is normal.       • Yellow: Temperature is normal.         Image: Status of the temperature is normal.       • Yellow: Temperature alarm. The temperature has exceeded the threshold range.         Image: Status of the temperature is normal.       • Yellow: Temperature alarm. The temperature has exceeded the threshold range.         Image: Status of the targe significantly. <t< td=""><td></td><td></td><td>used as a backup, you will see an orange triangular icon displayed</td></t<>			used as a backup, you will see an orange triangular icon displayed
Power Supply       PWR       The status of the device power supply.         Bottom line       Pwr       The status of the device power supply.         Bottom line       Image: Status of the device power supply.       Image: Status of the device power supply.         Bottom line       Image: Status of the device power supply.       Image: Status of the device power supply.         Image: Status of the device power supply.       Image: Status of the device power supply.       Image: Status of the device power supply.         Bottom line       Image: Status of the device power supply.       Image: Status of the device power supply.       Image: Status of the device power supply.         Bottom       Image: Status of the device power supply.       Image: Status of the device power supply.       Image: Status of the device power supply.         Bottom       Image: Status of the device power supply.       Image: Status of the device power supply.       Image: Status of the device power supply.         Image: Status of the device power supply.       Image: Status of the device power supply.       Image: Status of the device power supply.       Image: Status of the device power supply.         Image: Status of the device power supply.       Image: Status of the device power supply.       Image: Status of the device power supply.         Image: Status of the device power supply.       Image: Status of the device power supply.       Image: Status of the device power supply. <t< td=""><td></td><td>MVR (Reserved)</td><td>The status of the MVR card ports.</td></t<>		MVR (Reserved)	The status of the MVR card ports.
e       Green: Connected         • Gray: Disconnected         Power Supply       PWR         Bottom line       • Green: Connected         Bottom line       • Image: • Yellow: Fan speed is normal. • Yellow: Fan speed alarm. The speed has exceeded the threshole range. • Yellow: Fan speed alarm. The speed has exceeded the threshole range significantly.         Image: • Yellow: Fan speed alarm. The speed has exceeded the threshole range significantly.         Image: • Yellow: Fan speed alarm. The speed has exceeded the threshole range significantly.         Image: • Yellow: Voltage of the mainboard. Meaning of numerical colors: • Green: The voltage is normal. • Yellow: Voltage alarm. The voltage has exceeded the threshold range. • Red: Voltage alarm. The voltage has exceeded the threshold range significantly.         Image: • Red: Voltage alarm. The voltage has exceeded the threshold range. • Red: Voltage alarm. The voltage has exceeded the threshold range. • Red: Voltage alarm. The voltage has exceeded the threshold range. • Red: Voltage alarm. The voltage has exceeded the threshold range. • Red: Voltage alarm. The voltage has exceeded the threshold range. • Red: Temperature inside the chassis Meaning of numerical colors: • Green: The temperature is normal. • Yellow: Temperature alarm. The temperature has exceeded the threshold range. • Red: Temperature alarm. The temperature has exceeded the threshold range significantly.         Right side       Genlock       The sync signal currently used.	Control	CTRL	
Power Supply       PWR       The status of the device power supply.         Supply       PWR       Green: Connected         Bottom line       Image: Connected       Gray: Disconnected         Bottom line       Image: Connected       Green: The fan speed is normal.         Yellow: Fan speed alarm. The speed has exceeded the threshold range.       Yellow: Fan speed alarm. The speed has exceeded the threshold range significantly.         Image: Vellow: Fan speed alarm. The speed has exceeded the threshold range significantly.       The supply voltage of the mainboard.         Image: Vellow: Fan speed alarm. The voltage has exceeded the threshold range.       Yellow: Voltage alarm. The voltage has exceeded the threshold range.         Image: Vellow: Voltage alarm. The voltage has exceeded the threshold range.       The temperature inside the chassis Meaning of numerical colors:         Image: Vellow: Voltage alarm. The voltage has exceeded the threshold range.       The temperature alarm. The voltage has exceeded the threshold range.         Image: Vellow: Voltage alarm. The voltage has exceeded the threshold range.       The temperature is normal.         Image: Vellow: Voltage alarm. The voltage has exceeded the threshold range.       The temperature alarm. The temperature has exceeded the threshold range.         Image: Vellow: Temperature alarm. The temperature has exceeded the threshold range.       The sync signal currently used.			Green: Connected
Supply       • Green: Connected         Bottom line       Image: Second Se			Gray: Disconnected
Bottom line       Streen: Connected         Bottom line       Streen: The chassis fan speed.         • Green: The fan speed is normal.       • Yellow: Fan speed alarm. The speed has exceeded the threshold range.         • Yellow: Fan speed alarm. The speed has exceeded the threshold range significantly.       The supply voltage of the mainboard.         Meaning of numerical colors:       • Green: The voltage is normal.         • Yellow: Voltage alarm. The voltage has exceeded the threshold range.       • Yellow: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.       • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.       • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.       • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.       • Red: The temperature is normal.         • Yellow: Temperature alarm. The temperature has exceeded the threshold range.       • Yellow: Temperature alarm. The temperature has exceeded the threshold range.         • Yellow: Temperature alarm. The temperature has exceeded the threshold range.       • Red: Temperature alarm. The temperature has exceeded the threshold range.         • Keit       • Genlock       The sync signal currently used. <td></td> <td>PWR</td> <td>The status of the device power supply.</td>		PWR	The status of the device power supply.
Bottom line       Image: Section 2014       The chassis fan speed.         Inne       Green: The fan speed is normal.       Green: The fan speed alarm. The speed has exceeded the threshol range.         Yellow: Fan speed alarm. The speed has exceeded the threshol range significantly.       Yellow: Fan speed alarm. The speed has exceeded the threshol range significantly.         Image: Section 2014       The supply voltage of the mainboard.         Meaning of numerical colors:       Green: The voltage is normal.         Yellow: Voltage alarm. The voltage has exceeded the threshold range.       Red: Voltage alarm. The voltage has exceeded the threshold range.         Right       Genlock       The temperature alarm. The temperature has exceeded the threshold range.	Supply		Green: Connected
line       • Green: The fan speed is normal.         • Yellow: Fan speed alarm. The speed has exceeded the threshold range.       • Yellow: Fan speed alarm. The speed has exceeded the threshold range significantly.         • Yellow: Fan speed alarm. The speed has exceeded the threshold range significantly.       • The supply voltage of the mainboard.         • Weaning of numerical colors:       • Green: The voltage is normal.         • Yellow: Voltage alarm. The voltage has exceeded the threshold range.       • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range significantly.       • Yellow: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.       • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.       • Red: The temperature is normal.         • Yellow: Temperature alarm. The temperature has exceeded the threshold range.       • Red: Temperature alarm. The temperature has exceeded the threshold range.         • Red: Temperature alarm. The temperature has exceeded the threshold range significantly.       • Red: Temperature alarm. The temperature has exceeded the threshold range significantly.         Right side       Genlock       The sync signal currently used.			Gray: Disconnected
• Green: The fan speed is normal.         • Yellow: Fan speed alarm. The speed has exceeded the threshol range.         • Yellow: Fan speed alarm. The speed has exceeded the threshol range significantly.         • The supply voltage of the mainboard.         Meaning of numerical colors:         • Green: The voltage is normal.         • Yellow: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The temperature has exceeded the threshold range.         • Red: Temperature is normal.         • Yellow: Temperature alarm. The temperature has exceeded the threshold range.         • Red: Temperature alarm. The temperature has exceeded the threshold range.         • Red: Temperature alarm. The temperature has exceeded the threshold range significantly.         Right side       Genlock		<b>\$</b>	The chassis fan speed.
range.       • Yellow: Fan speed alarm. The speed has exceeded the threshol range significantly.         Image:       • Yellow: Fan speed alarm. The speed has exceeded the threshol range significantly.         Image:       • The supply voltage of the mainboard.         Meaning of numerical colors:       • Green: The voltage is normal.         • Yellow: Voltage alarm. The voltage has exceeded the threshold range.       • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.       • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.       • Red: Voltage alarm. The voltage has exceeded the threshold range significantly.         Image:       • Pellow: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Temperature inside the chassis       Meaning of numerical colors:         • Green: The temperature is normal.       • Yellow: Temperature alarm. The temperature has exceeded the threshold range.         • Yellow: Temperature alarm. The temperature has exceeded the threshold range.       • Red: Temperature alarm. The temperature has exceeded the threshold range significantly.         Right side       Genlock       The sync signal currently used.	inte		
Pielow: Fan speed alarm. The speed has exceeded the threshold range significantly.         Image: The supply voltage of the mainboard.         Meaning of numerical colors:         • Green: The voltage is normal.         • Yellow: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range significantly.         Image: The temperature inside the chassis         Meaning of numerical colors:         • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range significantly.         Image: Pielow: The temperature is normal.         • Yellow: Temperature alarm. The temperature has exceeded the threshold range.         • Red: Temperature alarm. The temperature has exceeded the threshold range.         • Red: Temperature alarm. The temperature has exceeded the threshold range significantly.         Right side       Genlock         • The sync signal currently used.			
Right       Genlock       Meaning of numerical colors:         • Green: The voltage is normal.       • Yellow: Voltage alarm. The voltage has exceeded the threshold range.         • Red: Voltage alarm. The voltage has exceeded the threshold range.       • Red: Voltage alarm. The voltage has exceeded the threshold range significantly.         • The temperature inside the chassis       Meaning of numerical colors:         • Green: The temperature is normal.       • Yellow: Temperature alarm. The temperature has exceeded the threshold range.         • Red: Temperature alarm. The temperature has exceeded the threshold range.       • Red: Temperature alarm. The temperature has exceeded the threshold range.			• Yellow: Fan speed alarm. The speed has exceeded the threshold
Right       Genlock       Meaning of numerical colors:         Right       Genlock       Meaning of numerical colors:         Genlock       The sync signal currently used.			The supply voltage of the mainboard.
Right       Genlock       Senlock       Yellow: Voltage alarm. The voltage has exceeded the threshold range.         Right       Genlock       The sync signal currently used.		•	Meaning of numerical colors:
range.       • Red: Voltage alarm. The voltage has exceeded the threshold range significantly.         • Red: Voltage alarm. The voltage has exceeded the threshold range significantly.         • The temperature inside the chassis         Meaning of numerical colors:         • Green: The temperature is normal.         • Yellow: Temperature alarm. The temperature has exceeded the threshold range.         • Red: Temperature alarm. The temperature has exceeded the threshold range.         • Red: Temperature alarm. The temperature has exceeded the threshold range significantly.         Right side       Genlock			Green: The voltage is normal.
Right       Genlock       Genlock       The sync signal currently used.			
Right       Genlock       Meaning of numerical colors:         • Green: The temperature is normal.       • Yellow: Temperature alarm. The temperature has exceeded the threshold range.         • Red: Temperature alarm. The temperature has exceeded the threshold range significantly.			• Red: Voltage alarm. The voltage has exceeded the threshold
Right side       Genlock         Genlock       The sync signal currently used.		4	The temperature inside the chassis
Right side       Genlock       The sync signal currently used.			Meaning of numerical colors:
Right side     Genlock     The sync signal currently used.			-
Right side     Genlock     The sync signal currently used.			
side			
	-	Genlock	The sync signal currently used.
Screens The number of screens with load.	5145	Screens	The number of screens with load.

Area	Content	Description
	Blackout	The number of screens that are blacked out.
	Frozen	The number of screens that are frozen.
	Menu	The device main menu.

## 4.1.2 Main menu

On the home screen, tap the menu icon at the bottom right or press the knob to enter the main menu page.

#### Figure 4-3 Main menu

i igaio i o mairrin		
< Back	Menu	
		<del>.</del>
Screen		Input
문 고 Network	Settings	Maintain
INELWOIK	Settings	

#### Table 4-2 Main menu descriptions

Module	Description
<u> </u>	Show screen name, sync signal source, and brightness. Set brightness, color temperature, gamma, as well as enable black screen or freeze screen.
<b>→</b>	Set internal source, check external input source information, and configure EDID and HDR parameters for external input sources.
국장	Configure network parameters and third party protocol.
ۋ	Set LCD screen timeout and brightness, set system language and temperature scale, check firmware information, and restore factory settings.
X	Perform device diagnostics, view and export logs, and check device status.

## 4.2 Screen

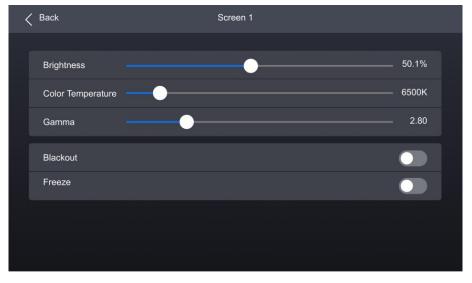
## 4.2.1 Set Brightness, Color Temperature and Gamma

Step 1 Select Screen from the main menu to access the screen list.

The list displays screen names, sync signal sources, and brightness.

Step 2 Select a screen to open the parameter settings.

#### Figure 4-4 Set Brightness, color temperature and gamma



Step 3 Adjust the values for brightness, color temperature and gamma.

### 4.2.2 Set Screen Status

Step 1 Select Screen from the main menu to access the screen list.

The list displays screen names, sync signal sources, and brightness.

Step 2 Select a screen to open the parameter settings.

#### Figure 4-5 Set screen status

< Back	Screen 1	
Brightness	•••••	50.1%
Color Temperature	<b>—</b> •	— 6500К
Gamma	<b>—</b> •	2.80
Blackout		
Freeze		

Step 3 Select Blackout or Freeze and then press the knob to toggle on or off the switch.

Enabled. The screen display will turn black or freeze, but the playback will not be interrupted.
 www.novastar.tech

• Disabled.

# 4.3 Input

#### 4.3.1 Set Internal Source

- Step 1 Select Input from the main menu to access the input source list.
- Step 2 Select Internal Source to open the parameter settings.

#### Figure 4-6 Input source

< Back	Internal Source	
Internal Source		>
Adjustment		
Grayscale	•	125
Gradient Stretch		2
Speed	••	50
Spacing	••	8
Resolution	1920*1080	>
Frame Rate	60.00Hz	>
Bit Depth	8bit	>
	Apply	

- Step 3 Select Internal Source, navigate to the sub-interface, and then select an image.
- Step 4 Press **BACK** to return to the parameter settings.
- Step 5 Set the **Grayscale**, **Gradient Stretch**, **Speed**, and **Space**. The adjustable parameters for each image may vary based on the interface.
- Step 6 Select Resolution, Frame Rate, and Bit Depth in sequence and set a value for each in the pop-up dialog box.
- Step 7 After the settings are done, click Apply.

#### 4.3.2 Check Input Source Information

- Step 1 Select Input from the main menu to access the input source list.
- Step 2 Select an input source to access the Information tab.

<	Back	Info	EDID	HDR10	
	Resolution				1920*1080
	Frame Rate				60.00 Hz
	Bit Depth				8 bit
	Colour Space/Sampling				RGB 4:4:4
	Gamut				BT.709
	Quantization Range				Full (0-255)
	Dynamic Range				SDR
	MinDML				
	MaxDML				
	MaxCLL				
	MaxFALL				
	White Point				

Step 3 Check the input source information.

## 4.3.3 Set EDID

- Step 1 Select Input from the main menu to access the input source list.
- Step 2 Select an input source to open the parameter settings.
- Step 3 Navigate to the EDID tab.

#### Figure 4-8 EDID

<	Back	Info	EDID	HDR10			
	Resolution				1920*1080	>	
	Frame Rate				60.00 Hz	>	
	Def	ault		Apply			

Step 4 Select Resolution and Frame Rate in sequence and set a value for each in the pop-up dialog box.

Step 5 After the settings are done, click **Apply**.



## 4.3.4 Set HDR

- Step 1 Select Input from the main menu to access the input source list.
- Step 2 Select an input source to open the parameter settings.
- Step 3 Navigate to the HDR10 tab.

#### Figure 4-9 HDR10

< Back	Info	EDID	HDR10		
Format				SDR >	
HDR10 Settings					
PQ Mode				ST2084(PQ) >	
Max CLL Override					
Max CLL				1000nits	
		Default			

Step 4 Select Format and then select Auto, HDR10, HLG, or Close from the pop-up dialog box.

- Step 5 For HDR10, please set the relevant parameters.
  - PQ Mode: The mapping method of video source brightness.
    - ST2084 (PQ): This mode 1:1 maps the brightness of the video source. The part that exceeds the maximum screen brightness will still be displayed as the maximum brightness.
    - ST2086 (Linear mapping): This mode linearly maps the brightness of the video source. It globally adjust the
      video source brightness according to the maximum screen brightness to ensure that the ratio of the
      brightness of the entire source content remains unchanged.
  - Max CLL Override: Enable or disable Max CLL override.
  - Max CLL: The max content light level.

## 4.4 Communication

#### 4.4.1 Network

Step 1 Select Communication > Network from the main menu to access the network settings interface.

#### Figure 4-10 Network

K Back	Network	Protocol	
Obtain Automatically			
IP Address			<b>192.</b> 168.0.10
Subnet Mask			255.255.255.0
Default Gateway			192.168.0.1
De	fault	Apply	

- Step 2 Toggle on or off Obtain Automatically.
  - C: The device automatically obtain an IP address.
  - O: You need to manually set an IP address for the device.
- Step 3 If Obtain Automatically is disabled, you need to set an IP Address, Subnet Mask and Default Gateway and. If it is enabled, this step is not required.
- Step 4 After the settings are done, click Apply.

#### 4.4.2 Protocol

Step 1 Select Communication > Protocol from the main menu to access the SNMP settings interface.

#### Figure 4-11 Protocol

<	Back	Network	
	SNMP		

Step 2 Toggle on or off **SNMP**.

- C: Enable SNMP.
- Disable SNMP.

#### **Note:**

Refer to SNMP Instructions for more details.



# 4.5 Settings

## 4.5.1 Configure LCD Screen

Step 1 Select Settings from the main menu to access the system settings interface.

#### Figure 4-12 Configure LCD screen

<	Back	Settings		
	Auto Lock LCD	30s	>	
	LCD Brightness	5	>	
	Language	English	>	
	Temp Scale	Celsius(°C)	>	
	Firmware		>	
	Factory Reset		>	

- Step 2 Select Auto Lock LCD and set a value in the pop-up dialog box.
- Step 3 Select LCD Brightness and adjust the value.

### 4.5.2 Setting Language

- Step 1 Select **Settings** from the main menu to access the system settings interface.
- Step 2 Select 语言/Language to open the sub-interface.

#### Figure 4-13 Language settings

<	Back	Settings	
	中文		$\checkmark$
	English		

Step 3 Select 中文 or English.

### 4.5.3 Set Temperature Scale

- Step 1 Select Settings from the main menu to access the system settings interface.
- Step 2 Select Temp Scale and then select Celsius(°C) or Fahrenheit(°F) from the pop-up dialog box.

< Back	Setting	ys	
_	Cancel	ОК	
Auto			
LCD I			>
Langi			>
Temp	Celsiu	ıs(°C)	
Firmw	Fahreni	neit(°F)	>
Facto			>

#### Figure 4-14 Set Temperature Scale

### 4.5.4 Check Firmware Information

Step 1 Select Settings from the main menu to access the system settings interface.

Figure 4-15 Check firmware information

<	Back	Settings		
	Auto Lock LCD	30s	>	
	LCD Brightness	5	>	
	Language	English	>	
	Temp Scale	Celsius(°C)	>	
	Firmware		>	
	Factory Reset		>	

- Step 2 Select Firmware to open the sub-interface.
- Step 3 Select Controller, Input Card, and Output Card to check the related information.

### 4.5.5 Factory Reset

Step 1 Select **Settings** from the main menu to access the system settings interface.

Step 2 Select Factory Reset and then select Keep user data or Reset All from the pop-up dialog box. Finally, select OK.

#### Figure 4-16 Factory Reset

< Back	ack Settings			
Aut	Factory	/ Reset		>
LCI	$\bigcirc$	Keep user data		>
Lan		Imported files, network settings, be kept.	languages, and device names will	>
Ten	0	>		
Firn		All parameters will be reset to de	əfault.	>
Fac		Cancel	ок	>

## 4.6 Maintenance

#### **4.6.1** Diagnostics

## Upon Powering Up

When the device is powered on, it automatically conducts a diagnostic process:

- Normal startup: All functions of the MX6000 Pro are available for use.
- Abnormal startup: Depending on the displayed error message, you can choose to export the diagnostic results or continue to operate in a limited functionality state.

### **Maintenance**

To export the diagnostics log, insert a USB drive to the USB port on the front panel of the device.

Step 1 Select Maintain from the main menu to access the settings interface.

< Back	Diagnostics	Log	Status
	Warning: Diagnosti	cs may cause	e abnormal display.
		Start	

#### Figure 4-17 Diagnostics

- Step 2 Navigate to the Diagnostics tab and select Start.
- Step 3 Once the diagnostic process is completed, select **Details** to check the diagnostic result. You can also select **Export** to export the result into a USB drive.



## 4.6.2 View and Export Logs

To export the logs, insert a USB drive to the USB port on the front panel of the device.

- Step 1 Select Maintain from the main menu to access the settings interface.
- Step 2 Navigate to the Log tab to check the device logs.

#### Figure 4-18 Device log

<	<	Back	Diagnostics	Log	Status
		2023-02-23 13:09:08 Erro	r Controller 12G	-SDI 2: Input s	source disconnected.
				Export	

Step 3 Select Export to export the logs into a USB drive.

#### 4.6.3 Check Device Status

- Step 1 Select Maintain from the main menu to access the settings interface.
- Step 2 Navigate to the **Status** tab to check the device status.

# Figure 4-19 Check device status

<	Back	Diagnostics Log Status	
	Item	Voltage (V)	Temperature (°C)
	Mainboard		
	IN1	1.51	36.1
	IN2		
	IN3	1.51	
	IN4		
	IN5	1.53	
	IN6		
	IN7	1.51	
	IN8		
	OUT1		
	OUT2		
	OUT3		
	OUT4		
	OUT5		
	OUT6		
	OUT7		
	OUT8		
	Input Fan	Mainboard Fan	Output Fan
	Chassis Fan 1 700r/m	Mainboard Fan 1 700r/m	Chassis Fan 4
	Chassis Fan 2 700r/m	Mainboard Fan 2	Chassis Fan 5 700r/m
	Chassis Fan 3 700r/m		Chassis Fan 6 700r/m

# **5** VMP Operations

Users can only perform some basic operations on the MX6000 Pro LCD screen. To perform more operations such as project management, input source configuration, screen configuration, screen calibration, color processing, screen adjustment, screen monitoring, preset management, and screen maintenance, please install Vision Management Platform (VMP) on the control PC and refer to the *Vision Management Platform User Manual*.

# **6** Specifications

Electrical Specifications	Power supply	100-127V~/200-240V~,15A/10A,50/60Hz	
	Power Consumption	740 W	
Operating Environment	Temperature	-10°C to +60°C	
	Humidity	0% RH to 80% RH, non-condensing	
Storage Environment	Temperature	-10°C to +60°C	
	Humidity	0% RH to 90% RH, non-condensing	
Physical Specifications	Dimensions	482.6 mm × 282.9 mm × 538.8 mm (foot pad included)	
	Total weight	31 kg (1x control card + 8x input cards + 8x output cards + packing materials)	
Packing Information	Packing box	725.0 mm × 635.0 mm × 410.0 mm, kraft paper box	
	Accessories	<ul> <li>1x Power cord, 1x Ethernet cable</li> <li>1x Quick Start Guide, 1x Customer Letter, 1x Safety Manual,</li> <li>1x Certificate of Approval</li> </ul>	
IP Rating		IP20 (Please prevent the product from water intrusion and do not wet or wash the product).	
Noise Level (typical at 25°C/77	7°F)	53 dB (A)	

The amount of power consumption may vary depending on various factors such as product settings, usage, and environment.



# **7** Video Source Specifications

Input	Resolu	tion	Color Space	Sampling	Bit Depth	Integer Frame Rate (Hz)	
HDMI 2.0	4K	4096×2160	RGB / 4:4:4 YCbCr	12bit	24/25/30		
2.0		(Forced)	TCDCI		10bit	24/25/30/48/50	
					8bit	24/25/30/48/50/60	
			YCbCr	4:2:2	8/10/12bit		
		3840×2160	RGB / YCbCr	4:4:4	12bit	24/25/30	
			TODOI		10bit	24/25/30/48/50	
					8bit		
			YCbCr	4:2:2	8/10/12bit	24/25/30/48/50/60	
	2К	2560×1440	RGB /	4:4:4	12bit	24/25/30/48/50/60/75	
			YCbCr		10bit	24/25/30/48/50/60/75/100	
					8bit		
			YCbCr	4:2:2	8/10/12bit	24/25/30/48/50/60/75/100/120	
		1920×1080	RGB / YCbCr	4:4:4	12bit		
					10bit	24/25/30/48/50/60/72/75/100/120/144	
					8bit	24/25/30/48/50/60/72/75/100/120/144	
			YCbCr	4:2:2	8/10/12bit	/240 (240 Hz needs to be forced)	
HDMI	8K	8192×4320	RGB /	4:4:4	12bit	24/25	
2.1		(Forced)	YCbCr		10bit		
					8bit	24/25/30	
			YCbCr	4:2:2	8/10/12bit		
		7680×4320 (Forced)	RGB / YCbCr	4:4:4	12bit	24/25	
					10bit		
					8bit	24/25/30	
			YCbCr	4:2:2	8/10/12bit		
	5K	5120×2880 (Forced)	RGB / YCbCr	4:4:4	12bit	24/25/30/48/50/60	
					10bit	24/25/30/48/50/60/72/75	
					8bit		
			YCbCr	4:2:2	8/10/12bit		



Input	Resolution		Color Space	Sampling	Bit Depth	Integer Frame Rate (Hz)
	4K	4096×2160	RGB / YCbCr	4:4:4	12bit	24/25/30/48/50/60/72/75/100
		(Forced)			10bit	
					8bit	24/25/30/48/50/60/72/75/100/120
			YCbCr	4:2:2	8/10/12bit	
		3840×2160	RGB / YCbCr	4:4:4	12bit	24/25/30/48/50/60/72/75/100 (75 Hz and above need to be forced)
					10bit	
					8bit	24/25/30/48/50/60/72/75/100/120 (75 Hz and above need to be forced)
			YCbCr	4:2:2	8/10/12bit	
	2К	2560×1440	RGB / YCbCr	4:4:4	12bit	24/25/30/48/50/60/72/75/100/120/144 (144 Hz needs to be forced)
					10bit	24/25/30/48/50/60/72/75/100/120/144
					8bit	/240
			YCbCr	4:2:2	8/10/12bit	(144 Hz and above need to be forced)
		1920×1080	RGB / YCbCr	4:4:4	12bit	
					10bit	24/25/30/48/50/60/72/75/100/120/144 /240
					8bit	(240 Hz needs to be forced)
			YCbCr	4:2:2	8/10/12bit	
DP 1.2	4K	4096×2160	RGB / YCbCr	4:4:4	12bit	24/25/30/48/50
		(Forced)	TCDCI		10bit	24/25/30/48/50/60
					8bit	04/05/00/40/50/00/75
			YCbCr	4:2:2	8/10/12bit	24/25/30/48/50/60/75
		3840×2160	RGB /	4:4:4	12bit	24/25/30/48/50
			YCbCr		10bit	24/25/30/48/50/60
					8bit	24/25/30/48/50/60/75
			YCbCr	4:2:2	8/10/12bit	(75Hz needs to be forced)
	2К	2560×1440	RGB /	4:4:4	12bit	24/25/30/48/50/60/75/100
			YCbCr		10bit	24/25/30/48/50/60/75/100/120
					8bit	24/25/30/48/50/60/75/100/120/144
			YCbCr	4:2:2	8/10/12bit	(144 Hz needs to be forced)
		1920×1080	RGB /	4:4:4	12bit	24/25/30/48/50/60/75/100/120/144
			YCbCr		10bit	(144 Hz needs to be forced)

Input	Resolut	tion	Color Space	Sampling	Bit Depth	Integer Frame Rate (Hz)
					8bit	24/25/30/48/50/60/75/100/120/144/24
			YCbCr	4:2:2	8/10/12bit	0 (240 Hz needs to be forced)
DP 1.4	8K	8192×4320	RGB / YCbCr	4:4:4	12bit	
		(Forced)	TCDCI		10bit	Not supported
					8bit	04/05
			YCbCr	4:2:2	8/10/12bit	- 24/25
		7680×4320	RGB / YCbCr	4:4:4	12bit	Not supported
		(Forced)	TODOI		10bit	24
					8bit	24/25/20
			YCbCr	4:2:2	8/10/12bit	- 24/25/30
	5K	5120×2880	RGB / YCbCr	4:4:4	12bit	24/25/30
		(Forced)	TODOI		10bit	24/25/30/48/50
					8bit	24/25/20/49/50/20
			YCbCr	4:2:2	8/10/12bit	- 24/25/30/48/50/60
	4K	4096×2160 (Forced)	RGB / YCbCr	4:4:4	12bit	24/25/30/48/50/60
					10bit	24/25/30/48/50/60/75
					8bit	24/25/30/48/50/60/75/100
			YCbCr	4:2:2	8/10/12bit	24/23/30/46/30/60/73/100
		3840×2160	RGB / YCbCr	4:4:4	12bit	24/25/30/48/50/60
			10001		10bit	24/25/30/48/50/60/75
						(75Hz needs to be forced)
					8bit	24/25/30/48/50/60/75/100
			YCbCr	4:2:2	12bit	(75Hz and above need to be forced)
					8/10bit	24/25/30/48/50/60/75/100/120 (75Hz and above need to be forced)
	2K1K	2560×1440	RGB /	4:4:4	12bit	24/25/30/48/50/60/75/100/120/144
			YCbCr		10bit	(144 Hz needs to be forced)
					8bit	24/25/30/48/50/60/75/100/120/144/ 240
			YCbCr	4:2:2	8/10/12bit	(144Hz and above need to be forced)
		1920×1080	RGB /	4:4:4	12bit	24/25/30/48/50/60/75/100/120/144/24
			YCbCr		10bit	0 (240 Hz needs to be forced)



Input	Resolution		Color Space	Sampling	Bit Depth	Integer Frame Rate (Hz)
					8bit	
			YCbCr	4:2:2	8/10/12bit	
12G- SDI	4K	4096×2160	YCbCr	4:2:2	10bit	
301		3840×2160				04/05/00/40/50/00
	2К	2048×1080				24/25/30/48/50/60
		1920×1080				
ST 2110	4K	4096×2160	RGB / YCbCr	4:4:4	8bit/10bit	24/25/30/48/50/60
			YCbCr	4:2:2		
		3840×2160	RGB / YCbCr	4:4:4	8bit/10bit	24/25/30/48/50/60
			YCbCr	4:2:2	-	
	2К	2560×1440	RGB / YCbCr	4:4:4	8bit/10bit	24/25/30/48/50/60/75/100/120
			YCbCr	4:2:2	-	
		1920×1080	RGB / YCbCr	4:4:4	8bit/10bit	24/25/30/48/50/60/75/100/120
			YCbCr	4:2:2		

### **Note:**

The table above only displays a selection of common resolutions and integer frame rates. Decimal frame rates are also supported, allowing for automatic frame rate adaptation from the highest frame rate of each resolution down to 23.98/29.97/47.95/59.94/71.93/119.88/143.86 Hz.

# 8 Ethernet Port Load Capacity

## 8.1 1G Solution (4x10G Fiber Output Card)

## When Working with A10s Pro Receiving Card

When working with the A10s Pro receiving card, the formula of calculating the load capacity per Ethernet port and the detailed parameters are as follows:

- 8bit: Load capacity × 24 × Frame rate < 1000 × 1000 × 0.95
- 10bit: Load capacity × 32 × Frame rate < 1000 × 1000 × 1000 × 0.95
- 12bit: Load capacity × 48 × Frame rate < 1000 × 1000 × 1000 × 0.95

Max Load Capacity per Ethernet Port (Pixels)						
Frame Rate / Bit Depth	8bit	10bit	12bit			
24 Hz	1,649,306	1,236,979	824,653			
25 Hz	1,583,333	1,187,500	791,667			
30 Hz	1,319,444	989,583	659,722			
50 Hz	791,667	593,750	395,833			
60 Hz	659,722	494,792	329,861			
120 Hz	329,861	247,396	164,931			
144 Hz	274,884	206,163	137,442			
240 Hz	164,931	123,698	82,465			
300 Hz	131,944	95,958	65,972			
360 Hz	109,954	82,465	54,977			
480 Hz	82,465	61,849	41,232			

## When Working with Other Armor Series Receiving Cards

When working with other Armor series receiving cards, the formula of calculating the load capacity per Ethernet port and the detailed parameters are as follows:

- 8bit: Load capacity × 24 × Frame rate < 1000 × 1000 × 1000 × 0.95
- 10bit: Load capacity × 48 × Frame rate < 1000 × 1000 × 1000 × 0.95
- 12bit: Load capacity × 48 × Frame rate < 1000 × 1000 × 1000 × 0.95

Max Load Capacity per Ethernet Port (Pixels)						
Frame Rate / Bit Depth	8bit	10bit	12bit			
24 Hz	1,649,306	824,653	824,653			
25 Hz	1,583,333	791,667	791,667			
30 Hz	1,319,444	659,722	659,722			
50 Hz	791,667	395,833	395,833			
60 Hz	659,722	329,861	329,861			
120 Hz	329,861	164,931	164,931			
144 Hz	274,884	137,442	137,442			
240 Hz	164,931	82,465	82,465			
300 Hz	131,944	65,972	65,972			
360 Hz	109,954	54,977	54,977			
480 Hz	82,465	41,232	41,232			

## Note

When using a 1G Ethernet port to drive the LED screen, it can achieve its maximum load capacity only when the load width is 192 pixels or more. If the load width is less than that, the load capacity will be reduced accordingly, calculated as (192 - load width) × load height.

# 8.2 5G Solution (1x40G Fiber Output Card)

When working with the CA50E and XA50 Pro receiving cards, the formula of calculating the load capacity per Ethernet port and the detailed parameters are as follows:

- 8bit: Load capacity × 24 × Frame rate < 5G × 0.85
- 10bit: Load capacity × 32 × Frame rate < 5G × 0.85
- 12bit: Load capacity × 36 × Frame rate < 5G × 0.85

Max Load Capacity per Ethernet Port (Pixels)						
Frame Rate / Bit Depth	8bit	10bit	12bit			
24 Hz	7,378,000	5,533,000	3,689,000			
25 Hz	7,082,800	5,311,680	3,541,440			
30 Hz	5,902,400	4,426,400	2,951,200			
50 Hz	3,541,440	2,655,840	1,770,720			
60 Hz	2,951,200	2,213,200	1,475,600			
120 Hz	1,475,600	1,106,600	737,800			
144 Hz	1,229,600	918,478	612,374			
240 Hz	737,800	553,300	368,900			
300 Hz	590,240	442,640	295,120			
360 Hz	491,800	368,800	245,900			
480 Hz	368,900	276,650	184,450			

## Note

When using a 5G Ethernet port to drive the LED screen, it can achieve its maximum load capacity only when the load width is 192 pixels or more. If the load width is less than that, the load capacity will be reduced accordingly, calculated as (192 - load width) × load height.

### Copyright © 2024 Xi'an NovaStar Tech Co., Ltd. All Rights Reserved.

No part of this document may be copied, reproduced, extracted or transmitted in any form or by any means without the prior written consent of Xi'an NovaStar Tech Co., Ltd.

#### Trademark

**NOVASTAR** is a trademark of Xi'an NovaStar Tech Co., Ltd.

#### Statement

Thank you for choosing NovaStar's product. This document is intended to help you understand and use the product. For accuracy and reliability, NovaStar may make improvements and/or changes to this document at any time and without notice. If you experience any problems in use or have any suggestions, please contact us via the contact information given in this document. We will do our best to solve any issues, as well as evaluate and implement any suggestions.

Official website www.novastar.tech

Technical support support@novastar.tech