MX40 Pro

LED Display Controller
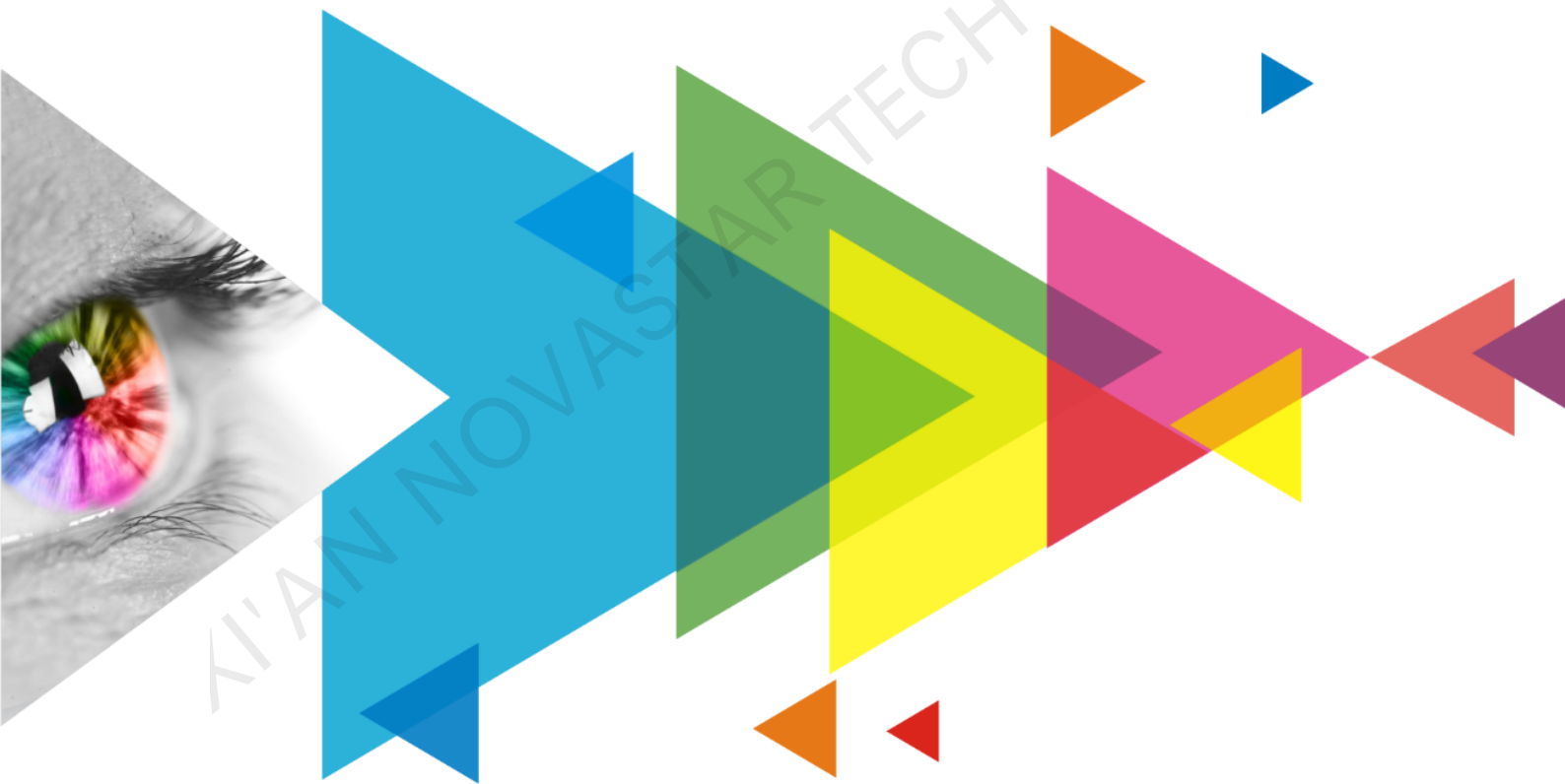
User Manual

Change History

Document Version	Release Date	Description
V1.0.0	2022-07-09	First release

Contents

1 Overview

The MX40 Pro is a flagship all-in-one LED display controller with 20 Ethernet ports in the brand-new control system COEX series of Xi'an NovaStar Tech Co., Ltd. (hereinafter referred to as NovaStar). This controller integrates video processing and video control into one box and offers rich video input connectors (HDMI 2.0, DP 1.2 and 12G-SDI), 20x Ethernet output ports and 4x 10G optical ports. It can also work with the brand-new software VMP (Vision Management Platform) to provide a better operation and control experience.

2 Appearance

2.1 Front Panel

Name	Description
Running Indicator	• Solid red: Standby • Solid blue: The device is being powered on. • Solid green: The device is running normally. • Flashing red: The device is running abnormally.
Standby Button	• Press the button to power on or power off the device. • Hold down the button for 5s or longer to restart the device.
USB 2.0	Used to send cabinet configuration files and export the diagnostic result
TFT Screen	A 3.5-inch screen that displays the device status, menus, submenus and messages for parameter settings
Knob	• On the home screen, press the knob to enter the main menu screen. • On the main menu screen, rotate the knob to select a menu item or adjust the parameter value. Press the knob to confirm the operation. • Hold down the knob and **BACK** button simultaneously for 5s or longer to lock or unlock the buttons.
BACK	Go back to the previous menu or cancel the current operation.

2.2 Rear Panel
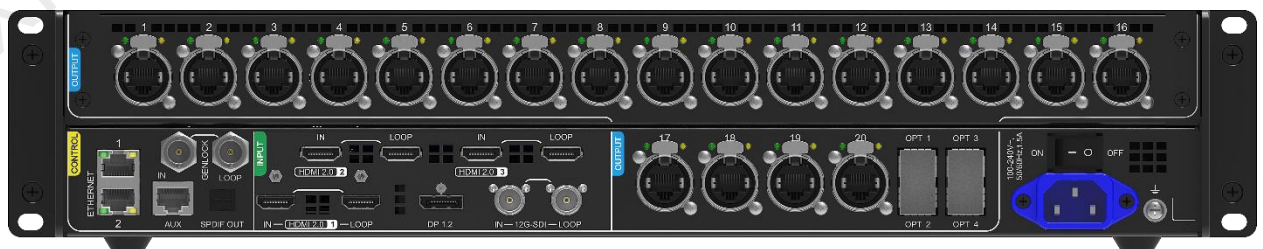
Inputs (INPUT area)			
Type	Qty	Description	
HDMI 2.0-1 IN	1	Resolutions	Max resolution: 4096×2160@60Hz or 8192×1080@60Hz Min resolution: 800×600@60Hz
		Max width/height	Max width: 8192 pixels (8192×1080@60Hz) Max height: 8192 pixels (1080×8192@60Hz)
		Frame rates	23.98/24/25/29.97/30/47.95/48/50/59.94/60/71.93/72/75/100/119.88/120/143.86/144/240 Hz
		HDR	Support HDR10 and comply with the SMPTE ST 2084 and SMPTE ST 2086 standards. Support HLG and comply with the BT.2100 standard.
		EDID management	Support standard resolutions, up to 3840×2160@60Hz. Support custom input resolutions.
		HDCP	HDCP 2.2 compliant, backwards compatible
		Interlaced signal inputs	Not supported
HDMI 2.0-2 IN	1	Resolutions	Max resolution: 4096×2160@60Hz or 8192×1080@60Hz Min resolution: 800×600@60Hz
		Max width/height	Max width: 8192 pixels (8192×1080@60Hz) Max height: 7680 pixels (1080×7680@60Hz)
		Frame rates	23.98/24/25/29.97/30/47.95/48/50/59.94/60/71.93/72/75/100/119.88/120/143.86/144/240 Hz
		HDR	Support HDR10 and comply with the SMPTE ST 2084 and SMPTE ST 2086 standards. Support HLG and comply with the BT.2100 standard.
		EDID management	Support standard resolutions, up to 3840×2160@60Hz. Support custom input resolutions.
		HDCP	HDCP 2.2 compliant, backwards compatible
		Interlaced signal inputs	Not supported
HDMI 2.0-3 IN	1	Resolutions	Max resolution: 4096×2160@60Hz or 8192×1080@60Hz Min resolution: 800×600@60Hz
		Max width/height	Max width: 8192 pixels (8192×1080@60Hz) Max height: 7680 pixels (1080×7680@60Hz)
		Frame rates	23.98/24/25/29.97/30/47.95/48/50/59.94/60/71.93/72/75/100/119.88/120/143.86/144/240 Hz

|		HDR	Support HDR10 and comply with the SMPTE ST 2084 and SMPTE ST 2086 standards.
			Support HLG and comply with the BT.2100 standard.
		EDID management	Support standard resolutions, up to 3840×2160@60Hz.
			Support custom input resolutions.
		HDCP	HDCP 2.2 compliant, backwards compatible
		Interlaced signal inputs	Not supported
DP 1.2	1	Resolutions	Max resolution: 4096×2160@60Hz or 8192×1080@60Hz
			Min resolution: 800×600@60Hz
		Max width/height	Max width: 8192 pixels (8192×1080@60Hz)
			Max height: 8192 pixels (1080×8192@60Hz)
		Frame rates	23.98/24/25/29.97/30/47.95/48/50/59.94/60/71.93/72/75/100/119.88/120/143.86/144/240 Hz
		EDID management	Support standard resolutions, up to 3840×2160@60Hz.
			Support custom input resolutions.
		HDCP	HDCP 1.3 compliant
		Interlaced signal inputs	Not supported
12G-SDI IN	1	Standards	Support ST-2082 (12G), ST-2081 (6G), ST-424 (3G) and ST-292 (HD) standard video inputs.
			Support 3G-Level A/Level B (DS mode).
		Resolutions	Max resolution: 4096×2160@60Hz
		Frame rates	Support frame rates up to 60 Hz.

Outputs (OUTPUT area)		
Type	Qty	Description
1–20	20	Gigabit Ethernet output ports. Support hot backup between Ethernet ports. Max loading capacity per port: 8bit@60Hz: 650,000 pixels 10bit@60Hz: 480,000 pixels (available only with the A10s Pro receiving card) 10/12bit@60Hz: 325,000 pixels
OPT 1–4	4	10G optical output ports - OPT 1 transmits the data of Ethernet ports 1 to 10. OPT 3 is the copy channel of OPT 1. - OPT 2 transmits the data of Ethernet ports 11 to 20. OPT 4 is the copy channel of OPT 2.
HDMI 2.0-1 LOOP	1	HDMI loop through
HDMI 2.0-2 LOOP	1	

| HDMI 2.0-3 LOOP	1	
12G-SDI LOOP	1	SDI loop through
SPDIF OUT	1	A digital audio output (Reserved)
Controls (CONTROL area)		
Type	Qty	Description
ETHERNET	2	Gigabit Ethernet control ports. Support TCP/IP protocol and star topology. They have the same functions without priority and order, and can be connected to VMP software. No switch is needed to cascade control of multiple devices as a network switch is already built in.
GENLOCK	1	A pair of Genlock signal connectors. Support Bi-Level and Tri-Level. • IN: Accept the sync signal. • LOOP: Loop the sync signal. For standard Genlock signal generators, up to 20 MX40 Pro devices can be cascaded.
AUX	1	An auxiliary connector that connects to the central control device (RS232) (Reserved)
Power		
100-240V~, 50/60Hz, 1.5A	1	An AC power input connector and switch

3 Applications

The MX40 Pro has two typical application scenarios as shown below. In those application examples, the LED screen size is 4096×2160.

Application 1: Synchronous Mosaic
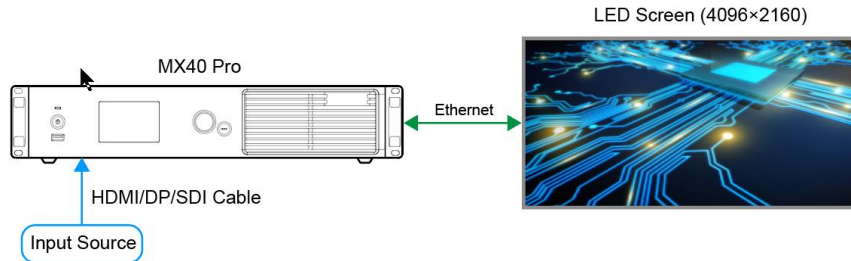
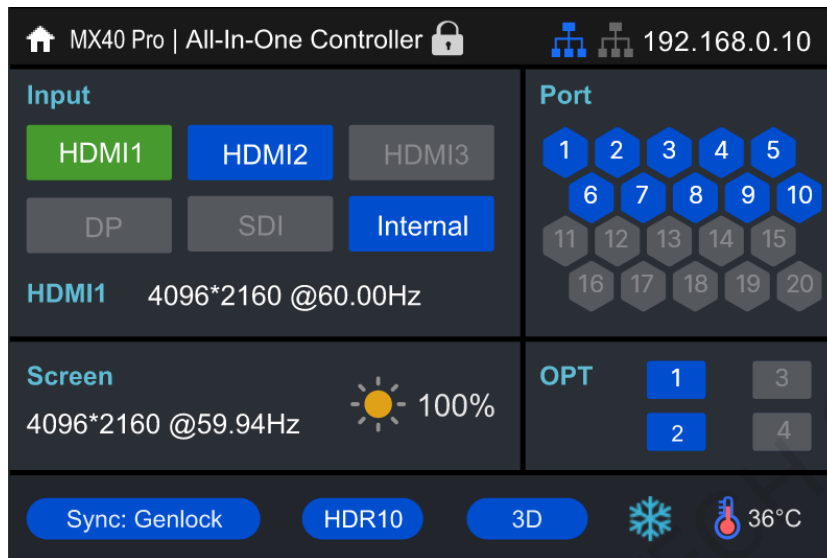## Application 2: Long-Distance Transmission via OPT Ports
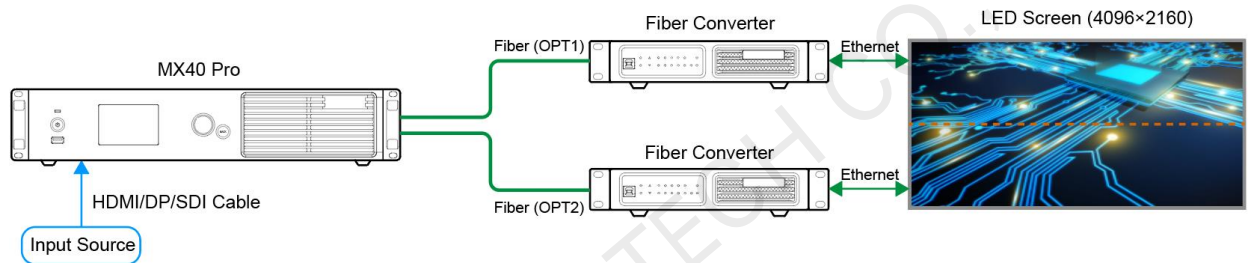
4 UI Introduction

4.1 Home Screen

After the device is powered on, the home screen showing device related information is displayed as follows.

Figure 4-1 Home screen

The home screen is shown in Figure 4-1 and the home screen descriptions are shown in Table 4-1.

Table 4-1 Home screen descriptions

| Classification	Content	Description
Top line	MX40 Pro	The device name The name can be changed in VMP software.
	Send-Only Controller	The device working mode ● All-In-One Controller: The video processing and sending functions are available. ● Independent Controller: Only the video sending function is available. For related operations, please refer to 7.1 Switch Working Mode.
	🔒	The device button lock status ● The icon displayed: The buttons are locked. ● The icon not displayed: The buttons are unlocked. Hold down the knob and **BACK** button simultaneously for 5s or longer to lock or unlock the buttons.
	⛩	The connection status of the Ethernet ports ● Blue: Connected ● Gray: Disconnected
	192.168.0.10	The device IP address For related operations, please refer to 7.3 Set an IP Address.

Classification	Content	Description
Input	HDMI1, HDMI2, HDMI3, DP, SDI, Internal	The device input source type and status • Green: The signal is accessed normally and used. • Blue: The signal is accessed normally, but not used. • Red: The signal is not accessed, or the accessed signal is abnormal. • Gray: The signal is abnormal and not used. For related operations in the working mode of Send-Only Controller, please refer to 5.1.1 Set Input Source.
	HDMI1 4096*2160@60.00Hz	The resolution and frame rate of the currently available input source If multiple input sources are available, the resolution and frame rate of each input source will be displayed one by one. If the input is used by the layer, the layer number will be displayed below. For related operations, please refer to 6.2.2 Set Resolution and Frame Rate (HDMI1, HDMI2, HDMI3 and DP only).
Screen	4096*2160@59.94Hz	The screen resolution and frame rate
	☀	The screen brightness For related operations, please refer to 6.4.1 Adjust Screen Brightness.
Port	1–20	The statuses of the Ethernet ports • Blue: Connected • Gray: Disconnected
OPT	1–4	The statuses of the OPT ports • Blue: Connected • Gray: Disconnected
Bottom line	Sync: Genlock	The sync signal currently used and the signal status • Sync: Active Input: Sync with the frame rate of the current input source • Sync: Genlock: Sync with the frame rate of the Genlock signal • Sync: Internal: Sync with the frame rate of the internal clock of the device Color code: • Blue: The signal is normal. • Red: The signal is abnormal. For related operations, please refer to 6.4.6 Set Sync Source.
	HDR10	The format of the dynamic range For-related operations, please refer to 6.2.4 Set HDR (HDMI1, HDMI2 and HDMI3 only).
	3D	The 3D function status • The icon displayed: The 3D function is turned on. • The icon not displayed: The 3D function is turned off. For related operations, please refer to 6.4.3 Enable 3D Function.

Classification	Content	Description
	❄	The output display status • ❄: The display is frozen. • ⌀ : The display is blacked out For related operations, please refer to 7.5 Control Display Status.
	🌡	The temperature inside the chassis

4.2 Main Menu

On the home screen, press the knob to enter the main menu screen. When the device working mode is All-In-One Controller, the main menu is shown in Figure 4-2. When the device working mode is Send-Only Controller, the **Layer Settings** menu is not displayed.

Figure 4-2 Main menu
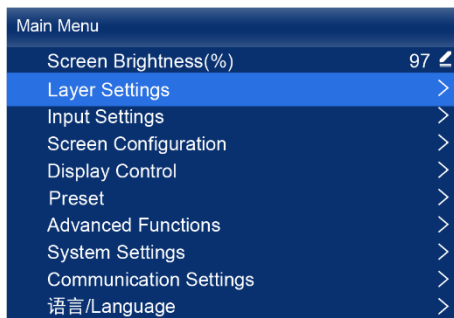
5 Initial Screen Configuration

If the LED screen, cabinets, data flow and cabinets loaded by Ethernet ports can meet the following requirements, you can configure the screen via the device front panel menu; otherwise, screen configuration in VMP will be your ideal choice.

- Screen: The LED screen must be a regular screen.

- Cabinet: The cabinets must be regular ones of the same size, and function well.

- Data flow: The data must run in the same way for all Ethernet ports and the data flow must be one of the followings. The starting position of the data flow is the first cabinet of Ethernet port 1, and the connections are made in sequence according to the serial number of the Ethernet port.
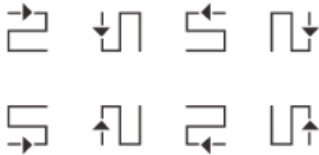
- Cabinets loaded by Ethernet port: If *n* ports are used to load the cabinets, the number of cabinets loaded by each of the first (*n–1*) ports must be the same and the integral multiple of the number of cabinet rows or columns, and it must be greater than or equal to the number of cabinets loaded by the last port.

5.1 Quick Configuration via Front Panel Screen

5.1.1 Set Input Source

Select the desired input source and complete the related settings, such as resolution and frame rate. If the resolutions of the input source and screen are the same, the image can be displayed pixel to pixel. A lower frame rate may result in image flickering, while a higher frame rate helps stabilize the display image.

Note

Input source settings are required for screen configuration in the Send-Only Controller working mode and not required in the All-In-One Controller mode.
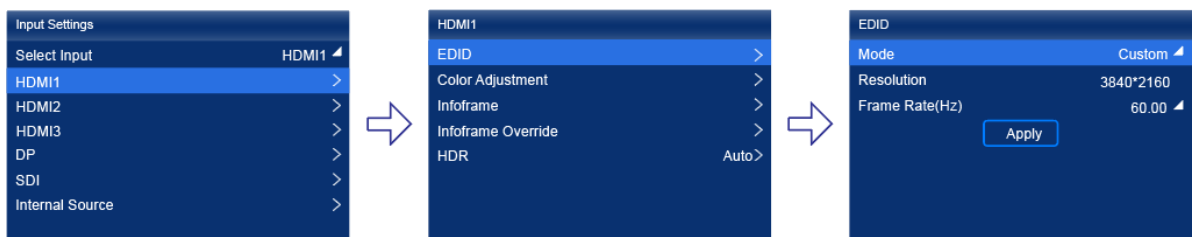
Step 1 On the main menu screen, choose **Input Settings** > **Select Input** to select a video source.

Figure 5-1 Select input source
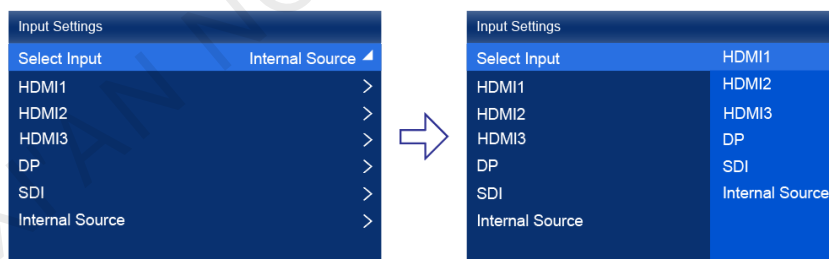
Step 2 Perform the corresponding operations for the input source according to the input source type. For the SDI sources, please skip this step.

- External input sources (HDMI1, HDMI2, HDMI3, DP)

a. Choose *input source* > EDID. The *input source* is HDMI1, HDMI2, HDMI3 or DP.

b. Set **Mode** to **Custom** or **Standard**, and then set the resolution and frame rate.

Custom: Set the resolution manually.

Standard: Select the desired resolution from the drop-down options.

c. After the settings are done, click **Apply**.

- Internal sources
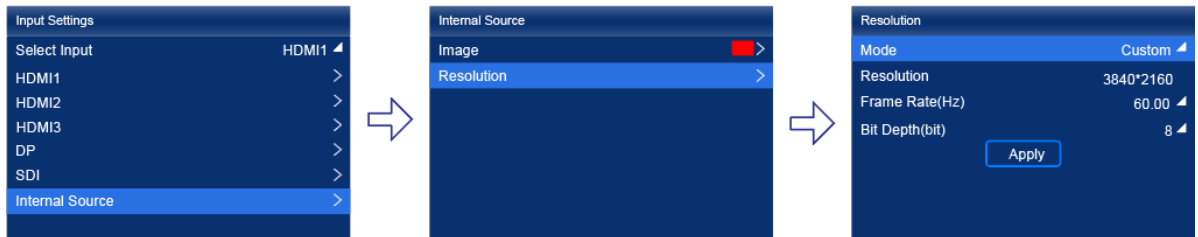
a. Choose **Internal Source** > **Image**, and then select a static picture or a motion picture.

b. When the relevant parameters of the image are displayed, set the parameters according to your actual needs; otherwise, please skip this step.

c. Press the **BACK** button to go back to the upper-level menu and select **Resolution**.

d. Set **Mode** to **Custom** or **Standard**, and then set the resolution and frame rate.

e. After the settings are done, click **Apply**.

5.1.2 Load Cabinet Config File

When the cabinet cannot display images normally, send the cabinet configuration file (.rcfgx) to the cabinet and save it to display the image normally. Before the operation, please import cabinet configuration file with VMP or store the cabinet configuration file in the root directory of the USB drive and insert the USB drive into the USB connector on the device front panel.

Step 1 On the main menu screen, choose **Screen Configuration** > **Send Cabinet Config File**.

Figure 5-2 Send cabinet config file

Step 2 Select the target configuration file.

Step 3 Select **Yes** in the displayed dialog box.

After the configuration file is successfully sent, a message appears on the menu screen and then then you will automatically return to configuration file screen.

Step 4 Press the **BACK** button to go back to the upper-level menu.

Step 5 Select **Save to RV Card**.
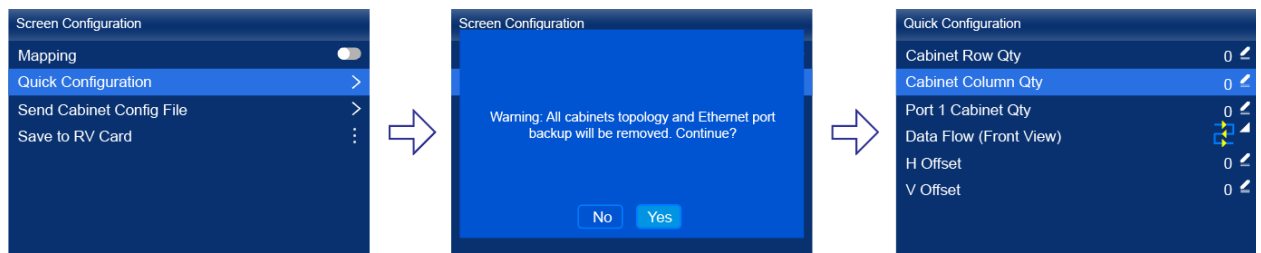
Step 6 Select **Yes** in the displayed dialog box.

After the configuration file is successfully saved, a message appears on the menu screen.

5.1.3 Configure the Screen Quickly

Set the screen configuration parameters to quickly complete the cabinet connection, so that the LED screen can display the input source image normally.

Step 1   On the main menu screen, choose **Screen Configuration** > **Quick Configuration**.

Figure 5-3 Quick configuration

Step 2   Select **Yes** in the displayed dialog box.

Step 3   Set screen configuration parameters as required.

- Cabinet Row Qty: Set the quantity of cabinet rows.

- Cabinet Column Qty: Set the quantity of cabinet columns.

- Port 1 Cabinet Qty: Set the quantity of the cabinets loaded by Ethernet port 1.

- Data Flow (Front View): Select the data flow for the cabinets loaded by Ethernet port 1.

- H Offset: Set the horizontal offset of the displayed image.

- V Offset: Set the vertical offset of the displayed image.

5.2 Free Screen Configuration via VMP

The VMP software can be used to configure either the regular screens or complex screens, and supports free wiring of the cabinets, plus the ability of calculating the used loading capacity according to the cabinets that are actually loaded. For the details of performing the free screen configuration, please refer to *VMP Vision Management Platform User Manual*.
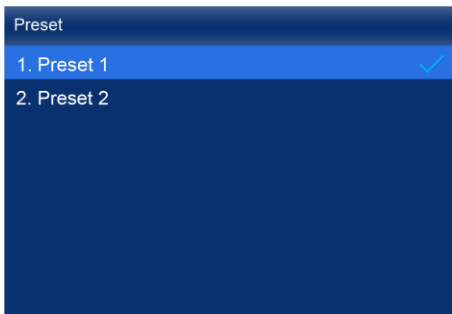
6 Display Effect Adjustment

6.1 Apply Presets

Apply a saved preset in VMP to the device to quickly complete display effect adjustment.

Step 1   On the main menu screen, select **Preset**.

The saved presets in VMP is displayed on the menu screen, as shown in Figure 6-1.

Figure 6-1 Presets

Step 2   Select a preset.

6.2 Set External Input Source Parameters

6.2.1 View Input Source Information (HDMI1, HDMI2, HDMI3, DP, SDI)

View the attribute values of the external input source, including the resolution, frame rate, bit depth, color gamut, etc.

Step 1   On the main menu screen, choose **Input Settings** > *input source* > **Infoframe**. The *input source* is HDMI1, HDMI2, HDMI3, DP or SDI.

Figure 6-2 Input source information
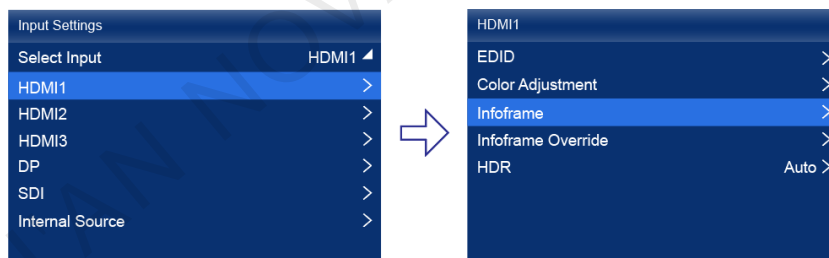
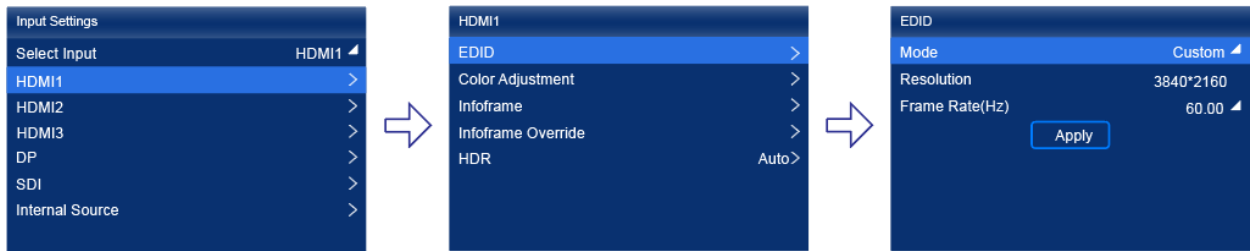When the device working mode is All-In-One Controller, the **Select Input** menu is not displayed.

Step 2   View the input source information.

6.2.2 Set Resolution and Frame Rate (HDMI1, HDMI2, HDMI3 and DP only)

Set the resolution and frame rate of the external input source. If the resolutions of the input source and screen are the same, the image can be displayed pixel to pixel. A lower frame rate may result in image flickering, while a higher frame rate helps stabilize the display image.

Step 1   On the main menu screen, choose **Input Settings** > *input source* > **EDID**. The *input source* is HDMI1, HDMI2, HDMI3 or DP.

Figure 6-3 EDID

When the device working mode is All-In-One Controller, the **Select Input** menu is not displayed.

Step 2   Set **Mode** to **Custom** or **Standard**, and then set the resolution and frame rate.

- Custom: Set the resolution manually.

- Standard: Select the desired resolution from the drop-down options.

Step 3   After the settings are done, click **Apply**.

6.2.3 Adjust Color (HDMI1, HDMI2, HDMI3, DP, SDI)

Set the infoframe override parameters of the external input source and adjust the color. The override parameter will be used in the calculation of color adjustment. If the value of this parameter is not set manually, the value that comes with the input source will be used.

Step 1   On the main menu screen, choose **Input Settings** > *input source* > **EDID**. The *input source* is HDMI1, HDMI2, HDMI3, DP or SDI.

Figure 6-4 Infoframe override
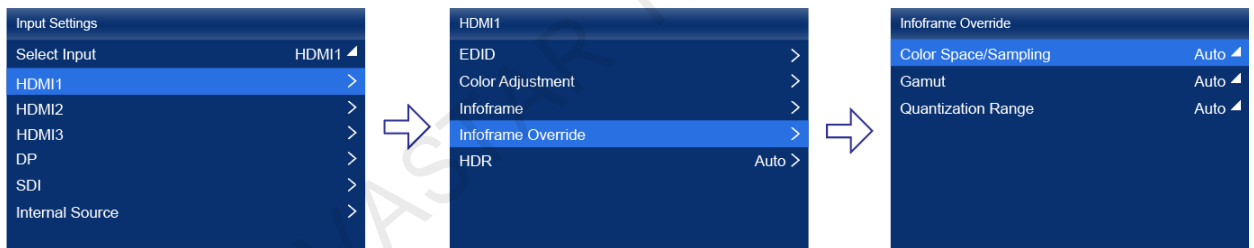
When the device working mode is All-In-One Controller, the **Select Input** menu is not displayed.

Step 2   Set the override parameters as required.

Select **Auto** and the device will read the attribute value that comes with the input source.

Step 3   Press the **BACK** button to go back to the upper-level menu.

Step 4   Select **Color Adjustment**.
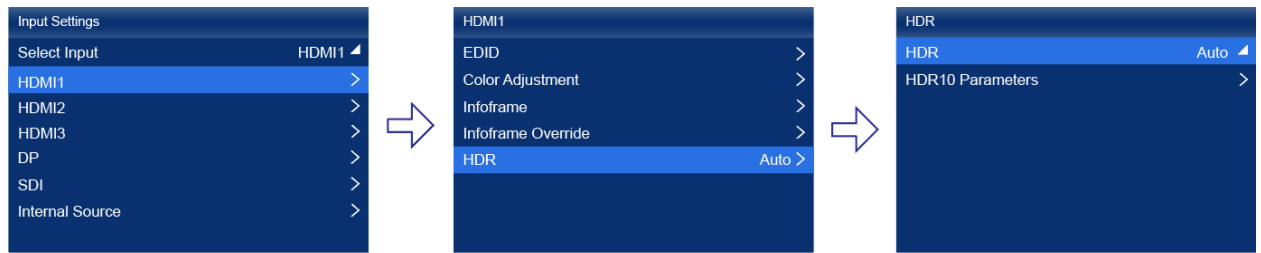
Step 5   Set the related parameters.

Black level is used to adjust the contrast of the dark areas of the image.

6.2.4 Set HDR (HDMI1, HDMI2 and HDMI3 only)

Set the parameters used during the process of parsing HDR video sources.

Step 1   On the main menu screen, choose **Input Settings** > *input source* > HDR. The *input source* is HDMI1, HDMI2 or HDMI3.

Figure 6-5 HDR

When the device working mode is All-In-One Controller, the **Select Input** menu is not displayed.

Step 2 Select **HDR** and select the HDR format from the listed options.

Select **Auto** and the device will read the attribute value that comes with the input source.

Step 3 Select **HDR10 Parameters** to complete the related settings. If the HDR format is SDR here, no parameters need to be set.

HDR-related parameters include:

- PQ mode: The mapping method of video source brightness.
    - ST2084 (PQ): This mode 1:1 maps the brightness of the video source. The part that exceeds the maximum screen brightness will still be adjusted to the maximum screen brightness.
    - ST2086 (Linear mapping): This mode linearly maps the brightness of the video source. It globally adjusts the video source brightness according to the maximum screen brightness to ensure that the ratio of the brightness of the entire source content remains unchanged.
- MaxCLL Override: When the **MaxCLL Override** switch is 🔵, the parameter takes effect.
- MaxCLL: Override the maximum video source brightness and adjust the brightness to a specified value.

To restore the parameters to the defaults, select **Reset**.

6.3 Set Internal Input Sources

Select the internal source stored in the device and set the related parameters for screen testing and troubleshooting.

Step 1 On the main menu screen, choose **Input Settings** > **Internal Source** > **Image**.

Figure 6-6 Internal source
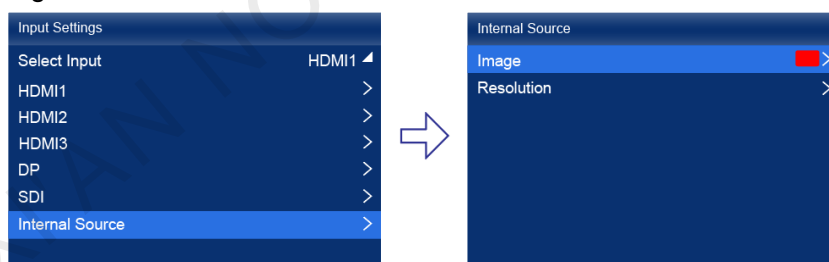
When the device working mode is All-In-One Controller, the **Select Input** menu is not displayed.

Step 2 Select a static picture or a motion picture.

Step 3 When the relevant parameters of the image are displayed, set the parameters according to your actual needs; otherwise, please skip this step.

Step 4 Press the **BACK** button to go back to the upper-level menu and select **Resolution**.

Step 5 Set **Mode** to **Custom** or **Standard**, and then set the resolution, frame rate and bit depth.

Figure 6-7 Resolution parameters
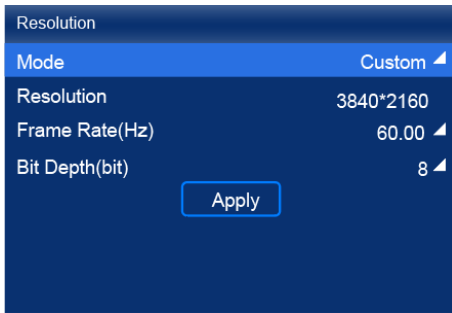
- Custom: Set the resolution manually.
- Standard: Select the desired resolution from the drop-down options.

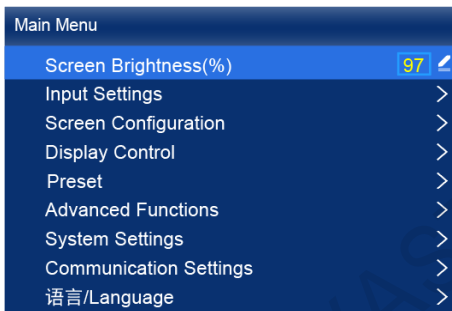Step 6   After the settings are done, click **Apply**.

6.4 Set Output Parameters

6.4.1 Adjust Screen Brightness

Adjust and save the screen brightness.

Step 1   On the main menu screen, select **Screen Brightness** and then the brightness value becomes editable.
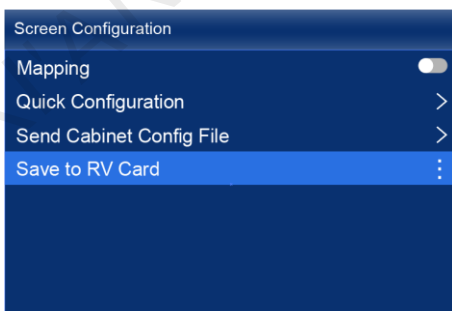
Figure 6-8 Screen brightness (the All-In-One Controller mode as example)

Step 2   Rotate the knob to adjust the brightness to the target value, and then press the knob to confirm.

Step 3   Choose **Screen Configuration** > **Save to RV Card**.

Figure 6-9 Save to RV card

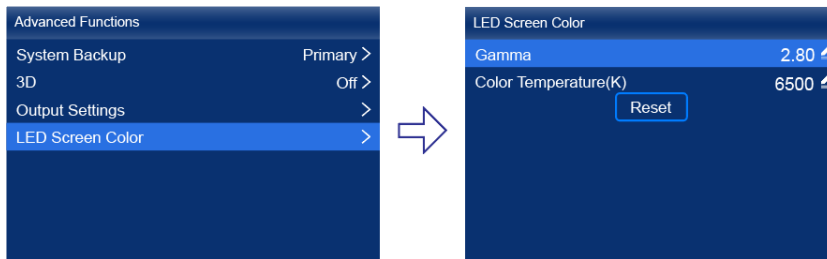Step 4   Select **Yes** in the displayed dialog box.

After the brightness value is successfully saved, a message appears on the menu screen.

6.4.2 Adjust Gamma and Color Temperature

Adjust and save the Gamma and color temperature.

Step 1   On the main menu screen, choose **Advanced Functions** > **LED Screen Color**.

Figure 6-10 LED screen color


Step 2   Adjust the Gamma value.

1.   Select **Gamma** and then the value becomes editable.

2.   Rotate the knob to adjust the Gamma to the target value, and then press the knob to confirm.

Step 3   Adjust the color temperature value.

1.   Select **Color Temperature** and then the value becomes editable.

2.   Rotate the knob to adjust the temperature to the target value, and then press the knob to confirm.

If you want to restore the parameters to the defaults, select **Reset**.

Step 4   Press the **BACK** button to go back to the main menu, and then choose **Screen Configuration** > **Save to RV Card**.

Figure 6-11 Save to RV card
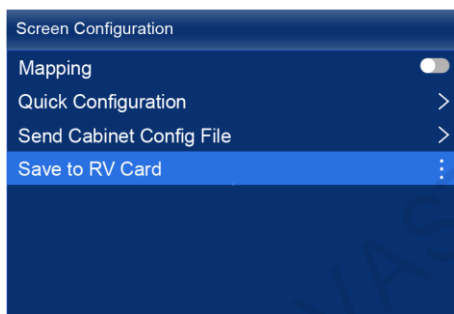
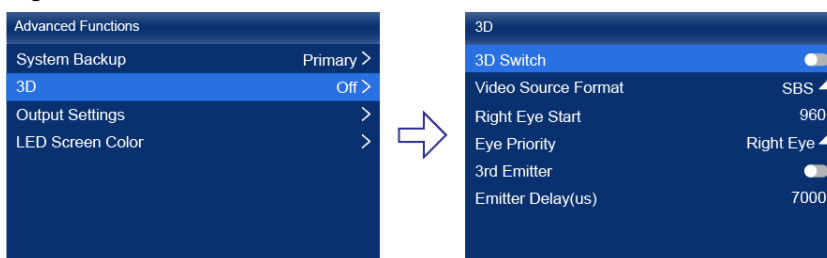Step 5   Select **Yes** in the displayed dialog box.

After the values are successfully saved, a message appears on the menu screen.

6.4.3 Enable 3D Function

Turn on the 3D function and set the related parameters.

Step 1   On the main menu screen, choose **Advanced Functions** > **3D**.

Figure 6-12 3D

Step 2   Turn on the 3D function by toggling on this switch 🔵.

Step 3   Set the related parameters.

- **Video Source Format**: Set the format of the 3D video source. Set the format to **SBS**, **TAB** or **Frame SEQ** according to the format of the accessed video source.

- **Right Eye Start**: Set the start position of the right eye image. When the video source format is SBS or TAB, and the left and right eye images are provided, this parameter can be set.

- **Eye Priority**: Set which image is sent first, the right eye image or the left eye image. Wear the 3D glasses to watch the display. If the display is abnormal, set the parameter value to the other one. If the display is normal, the setting is done.

- **3rd Emitter**: When a third-party 3D signal emitter is used, set the switch to ▢.

- **Emitter Delay**: Set the delay time of sending the synchronization signal from the 3D signal emitter to the 3D glasses. This setting ensures that the switching between left and right eye images of the 3D glasses is in sync with the switching between the left and right eye images on the display. This parameter applies to both the NovaStar and third-party emitters.

6.4.4 Set Low Latency

Turn on the low latency function to reduce the delay at the controller, or increase the latency when the device is used with high-latency equipment.

Step 1 On the main menu screen, choose **Advanced Functions** > **Output Settings**.

Figure 6-13 Low latency
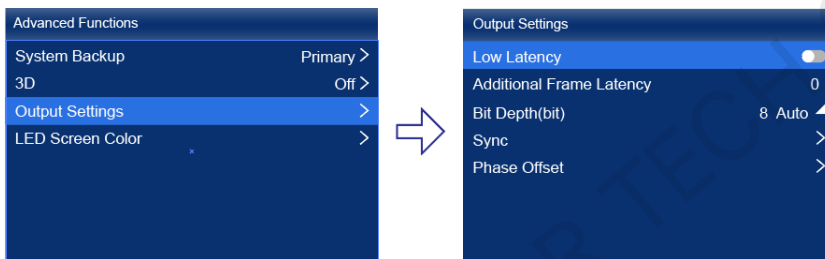
Step 2 Perform any of the following operations as required.

- Enable low latency

  Set the **Low Latency** switch to ▢ to enable the low latency function.

- Set additional frame delay

  a. Select **Additional Video Delay** and then the value becomes editable.

  b. Rotate the knob to adjust the parameter to the target value, and then press the knob to confirm.

6.4.5 Set Bit Depth

Set the output bit depth of the input source.

Step 1 On the main menu screen, choose **Advanced Functions** > **Output Settings**.

Figure 6-14 Bit depth
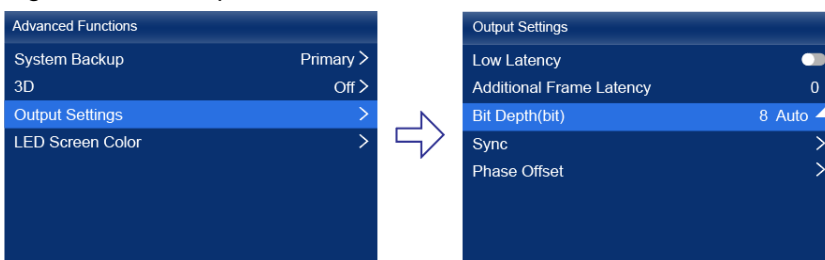
Step 2 Select **Bit Depth** and then select the desired bit depth value from the drop-down options.
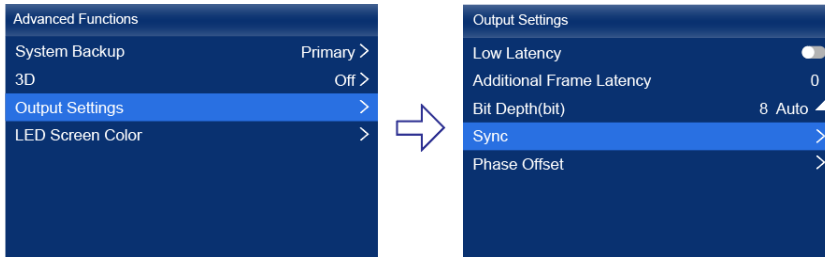
If **Auto** is selected, the output bit depth is the same as the input bit depth.

6.4.6 Set Sync Source

Select a synchronization signal for the display frame rate and set the phase offset.

Step 1 On the main menu screen, choose **Advanced Functions** > **Output Settings** > **Sync**.

Figure 6-15 Sync

Step 2 Select **Sync Source** and then select the desired sync source from the drop-down options.

- Active Source: Sync with the frame rate of the active source.
- Genlock: Sync with the frame rate of the Genlock signal.
- Internal: Sync with the frame rate of the controller's internal clock. When this option is selected, a related parameter **Frame Rate** is displayed. You can select a value from its drop-down options.

Step 3 Press the **BACK** button to go back to the upper level menu.

Step 4 Select **Phase Offset**.

Step 5 Choose **Adjustment Mode** and then select the desired mode from the drop-down options.

- Off: Turn off the phase offset function.
- Angle: The related parameter **Angle** can be set.
- Fraction: The related parameter **Fraction** can be set.
- Absolute: The related parameters **Lines** and **Pixels** can be set when the sync source is **Active Source**.

6.5 Set Layers (Alll-In-One Controller Mode only)

When the device working mode is All-In-One Controller, set the canvas size and the layers (up to 4) on the canvas.

Step 1 On the main menu screen, select **Layer Settings**.

Figure 6-16 Layer settings
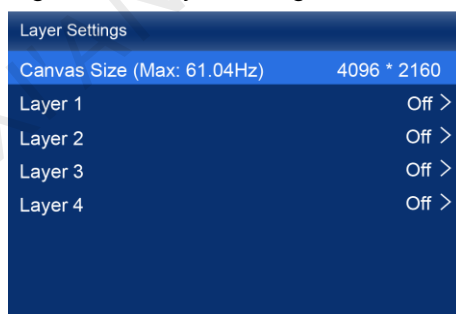
Step 2 Select **Canvas Size** to enable the value editing status. Rotate the knob to change the value and press the knob to confirm the value.

Step 3 Select a layer and set the related parameters.

- Status: Turn on or off the layer.
- Input Source: Select an input source.

On the home screen, the number of the layer that is using this input source is displayed in the input source information area.

- Scaling Mode: Set the scaling mode.
    - Custom: Customize the width and height.
    - Pixel to Pixel: Same as the width and height of the input source
    - Snap to Canvas: Same as the width and height of the canvas
- Width: Set the layer width.
- Height: Set the layer height.
- H Position: Set the horizontal coordinate (X) of the layer on the canvas.
- V Position: Set the vertical coordinate (Y) of the layer on the canvas.
- Priority: Set the Z coordinate of the layer on the canvas. The greater the value, the higher priority.
- Crop: Turn on or off input crop and set the crop size and position.
- Border: Turn on or off layer border and set the border thickness and color.

Step 4   If necessary, select other layers and set the related parameters.
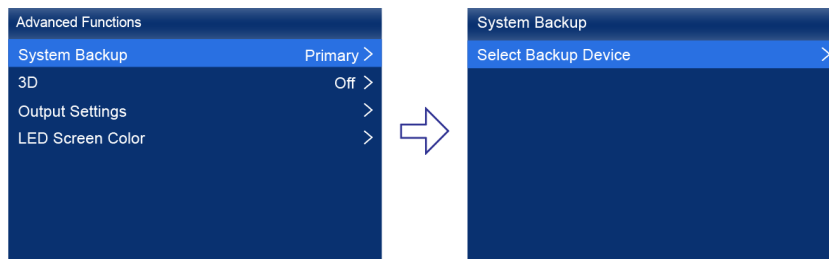
7 Device Management

7.1 Switch Working Mode

Set the device working mode to All-In-One Controller or Send-Only C.

Step 1　On the main menu screen, choose **System Settings** > **Working Mode**.

Figure 7-1 Working mode

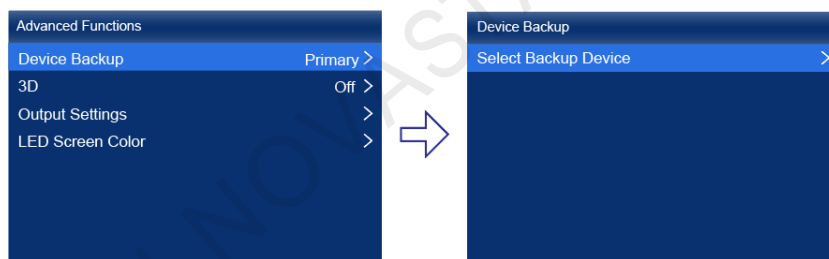Step 2　Select **All-In-One Controller** or **Send-Only Controller**.

Step 3　Select **Yes** in the displayed dialog box.

7.2 Set a Backup Device

Specify a backup device for the current device so that the backup device can take over the primary device when it fails.

Step 1　On the main menu screen, choose **Advanced Functions** > **System Backup** > **Select Backup Device**.

Figure 7-2 Device backup

Step 2　Select a device from the devices found.
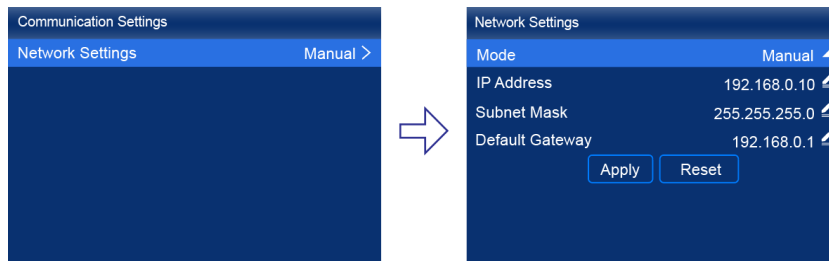
Step 3　Select **Yes** in the displayed dialog box.

A prompt will be displayed after the operation is successful.

7.3 Set an IP Address

Manually set a static IP address for the device or set up the device to automatically obtain an IP address.

Step 1　On the main menu screen, choose **Communication Settings** > **Network Settings**.

Figure 7-3 Network settings

Step 2   Choose **Mode** and then select a mode from the drop-down options.

- Manual: Manually set a static IP address for the device.

- Auto: The device automatically obtains an IP address.

Step 3   If the manual mode is selected, set an **IP Address**, **Subnet Mask** and **Default Gateway** and select **Apply**. If the automatic mode is selected, this step is not required.

If you want to reset the IP address to the default, select **Reset**.

7.4 Enable Mapping

After the Mapping function is enabled, cabinets can display some information, such as the Ethernet port number and receiving card number, allowing users to easily obtain the locations and connection topology of receiving cards.

Step 1   On the main menu screen, choose **Screen Configuration** > **Mapping**.
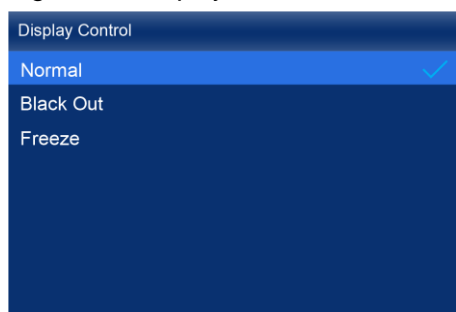
Figure 7-4 Mapping
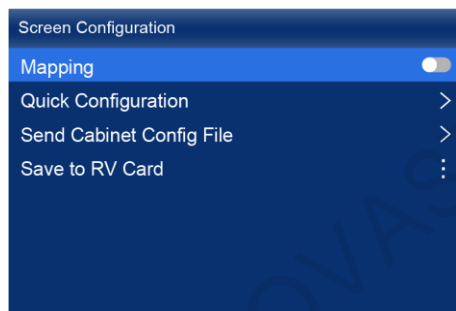
Step 2   Enable the Mapping function by toggling on this switch .

7.5 Control Display Status

Set the display loaded by the controller to a black screen or frozen status.

Step 1   On the main menu screen, choose **Display Control**.

Figure 7-5 Display control

Step 2   Select a display status as required.

- Normal: Display the normal output screen.
- Freeze: Make the output screen always display the current frame. The input source is played normally.
- Blackout: Make the output screen go black. The input source is played normally.

7.6 Diagnostics

Perform device diagnostics, then view and export the result.

Step 1   On the main menu screen, choose **System Settings** > **Diagnostics**.
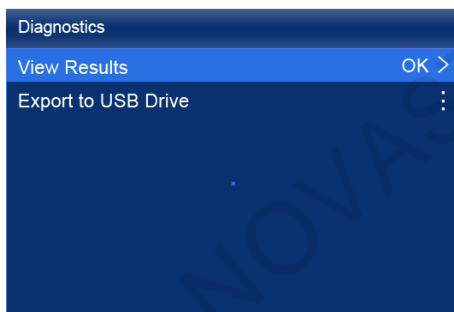
Figure 7-6 Diagnostics
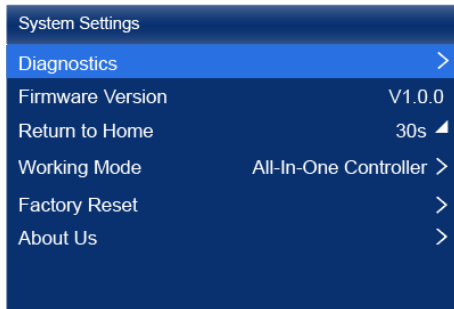
Step 2   Select **Yes** in the displayed dialog box.

After the diagnostics operation is complete, the diagnosis result will be displayed.

Step 3   Select **Close** to close the dialog box and the screen as shown in Figure 7-7 is displayed.

Figure 7-7 After diagnostics

Step 4   Do any of the following as required.

- View the diagnostic results

  Select **View Results** to enter the report page and view the results.

- Export the diagnostic result to a USB drive

  a. Insert the USB drive to the USB port on the front panel of the device.

  b. Select **Export to USB Drive**.

  A prompt will be displayed after the operation is successful.
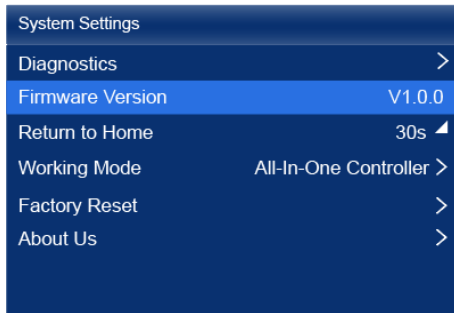
7.7 View the Firmware Version

View the current firmware program version of the device.

Step 1   On the main menu screen, select **System Settings**.

Step 2   View the current firmware program version next to **Firmware Version**.
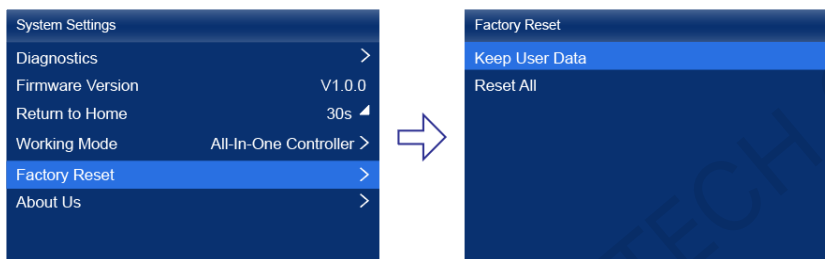
Figure 7-8 Firmware version

7.8 Reset to Factory Settings

Reset part or all of the device data to the factory settings.

Step 1　On the main menu screen, choose **System Settings** > **Factory Reset**.

Figure 7-9 Factory reset

Step 2　Do any of the following according to the data you want to reset.

● Reset part of the data

Reset all the data except the imported files, network parameters, language settings, and device name.

a. Select **Keep User Data**.

b. Select **Yes** in the displayed dialog box.

The device restarts automatically while the data is being reset.

● Reset all the data (This action cannot be undone.)

Reset all the data to factory settings.

a. Select **Reset All**.

b. Select **Yes** in the displayed dialog box.

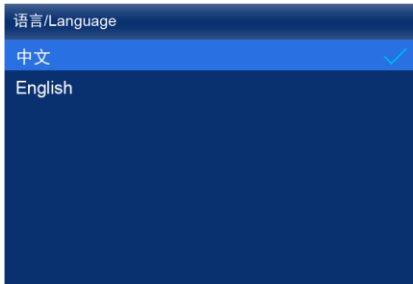The device restarts automatically while the data is being reset.

8 Basic System Settings

8.1 Set Language

Change the system language of the device.

Step 1 On the main menu screen, select **语言/Language**.

Step 2 Choose **English** or **中文** as required.

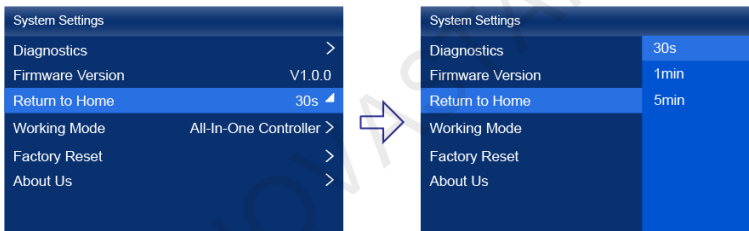Figure 8-1 Language

Figure 8-1 Language

8.2 Set Session Timeout

Specify a certain amount of time for session timeout after which the LCD will return to the home screen from another screen automatically if no action is performed during the specified time.

Step 1 On the main menu screen, choose **System Settings** > **Return to Home**.
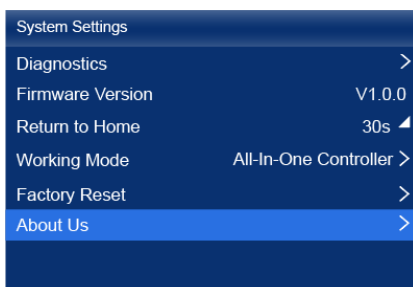
Figure 8-2 Session timeout value

Step 2 Select **30s**, **1min** or **5min** from the drop-down options as required.

8.3 View Service Information

View the service information of NovaStar, allowing users to ask questions and give feedback.

Step 1 On the main menu screen, choose **System Settings** > **About Us**.

Figure 8-3 About us

Step 2 View the official website, technical support email address and service hotline of NovaStar.

9 Specifications

Electrical Specifications	Power input	100-240V~, 50/60Hz, 1.5A
	Max power consumption	95 W
Operating Environment	Temperature	−20ºC to +50ºC
	Humidity	0% RH to 80% RH, non-condensing
Storage Environment	Temperature	−30ºC to +80ºC
	Humidity	0% RH to 95% RH, non-condensing
Physical Specifications	Dimensions	482.6 mm × 94.2 mm × 467.0 mm
	Net weight	7.5 kg
	Gross weight	10.5 kg Note: It is the total weight of the product, accessories, and packing materials packed according to the packing specifications.
Packing Information	Packing box	660.0 mm × 570.0 mm × 210.0 mm, kraft paper box
	Accessory box	408.0 mm × 290.0 mm × 50.0 mm, white cardboard box
	Accessories	• 1x Power cord • 1x Ethernet cable • 1x HDMI cable • 1x DP cable • 1x Certificate of Approval
IP Rating	IP20 Please prevent the product from water intrusion and do not wet or wash the product.	

The amount of power consumption may vary depending on various factors such as product settings, usage, and environment.

Trademark

NOVASTAR is a trademark of Xi'an NovaStar Tech Co., Ltd.

Statement

Thank you for choosing NovaStar's product. This document is intended to help you understand and use the product. For accuracy and reliability, NovaStar may make improvements and/or changes to this document at any time and without notice. If you experience any problems in use or have any suggestions, please contact us via the contact information given in this document. We will do our best to solve any issues, as well as evaluate and implement any suggestions.

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